

## Mountain Metropolitan Transit Safety Committee Agenda

Thursday, April 11<sup>th</sup>, 2024

2:00 p.m.

Transit Administration Building, Medium Conference Room

### I. Call to Order/Establish Voting Members

Mr. Chris Kaplan, acting as the MMT Administrative Representative and Secretary of the Committee, called the meeting to order at 2:01 pm.

Voting Committee Members included:

- Laura Zapien, management representative
- Karlus Dobbin, labor representative
- Patina Tamati, labor representative
- Rich VanWinkle, management representative

Guests included:

- Matt Heafner
- Paul Turner
- Brian Champion
- Jessica Abbas
- Lan Rao

### II. Approval of Agenda

*Action: Approve*

Mr. VanWinkle moved to approve the agenda. Mr. Dobbins seconded. **The motion carried 4-0.**

### III. Approval of Minutes from February 8<sup>th</sup>, 2024, Meeting (Enclosure) (No March minutes to approve)

*Action: Approve*

Mr. VanWinkle moved to approve the minutes. Mr. Dobbins seconded. **The motion carried 4-0.**

### IV. Urgent Business (Discussion)

- Compensation considerations
  - Karlus concerns over operational timing, attendees being on/off shift
  - Compensation considerations—quantity of members paid?
    - Paratransit pays for one member
    - Fixed route pays for three members
  - Different date/time?

### V. New Business

a. Tires/Tread Depth

*Action: Discussion*

There was no substantive action or discussion for this item.

b. Routes 14/34

*Action: Discussion*

Mr. Dobbin and Ms. Zapien confirmed that the sensor device is still malfunctioning. The issue occurs regardless of time of day, but is noticed often at sunrise and sunset. Mr. Kaplan agreed to follow up on previous troubleshooting efforts.

c. Easing Driver-Passenger Conflicts

*Action: Discussion*

Mr. Dobbin and Ms. Tamati presented concerns from amongst the labor workforce as to how disruptive and potentially violent passenger interactions should be handled.

Mr. Kaplan presented information from the Operations Policies and Procedures Manual. Ms. Zapien discussed generally the nature of existing conflict management and de-escalation training offered by Transdev.

Generally, a need for additional guidance and training—perhaps from a qualified law enforcement entity—was recognized.

Both labor and management noted that Colorado Springs Police Department responsiveness and response times generally did not meet situational needs, especially for non-violent incidents.

d. Downtown Terminal Restrooms

*Action: Discussion*

There was no substantive action or discussion for this item.

e. Lighting at Stops & Transfer Stations

*Action: Discussion*

Mr. Dobbin reported that Cascade/Fillmore is very dark at night. Mr. Kaplan confirmed that lightning requirements are not included in the agency's standard construction details for new or modified stops.

f. Mirrors

*Action: Discussion*

Mr. Dobbin presented general discussion regarding incidental damage to mirrors, including a recent sideswipe incident affecting two buses that were laying over at

Cascade/Taylor. Mr. VanWinkle asked Mr. Dobbin to relay to drivers that Maintenance was aware of several known issues with mirror power switches in certain coaches. Mr. VanWinkle stated that the part was affected by a recall and so was in short supply, but that parts were on order.

Ms. Tamati suggested some method for reducing duplicate reporting of known issues on DVIR forms. General discussion and support for the idea was expressed. Mr. Kaplan suggested that Mr. VanWinkle discuss the matter outside of committee with the MMT Fleet Maintenance program manager.

VI. Old Business

a. Committee Bylaws

*Action: Approve*

Mr. Dobbin motioned to defer the item to a time certain, specifically to the May meeting. Mr. VanWinkle seconded. **The motion carried 4-0.**

b. Annual Update to Safety Plan

*Action: Approve*

Ms. Zapien motioned to defer the item to a time certain, specifically to the May meeting. Mr. Dobbin seconded. **The motion carried 4-0.**

VII. Reports

- a. Monthly Safety Data (March and trends)
- b. Driver Barrier & Seats Update
- c. Firearms at Downtown Terminal Update
- d. Report on Requested Policies

VIII. Next Meeting Topics

None proposed. Old Business shall carry forward to May. Item V. c., Easing Driver-Passenger Conflicts, will carry forward to May as well.

IX. Adjourn

Mr. VanWinkle motioned to adjourn the Committee. Mr. Dobbin seconded. **The motion carried 4-0.**