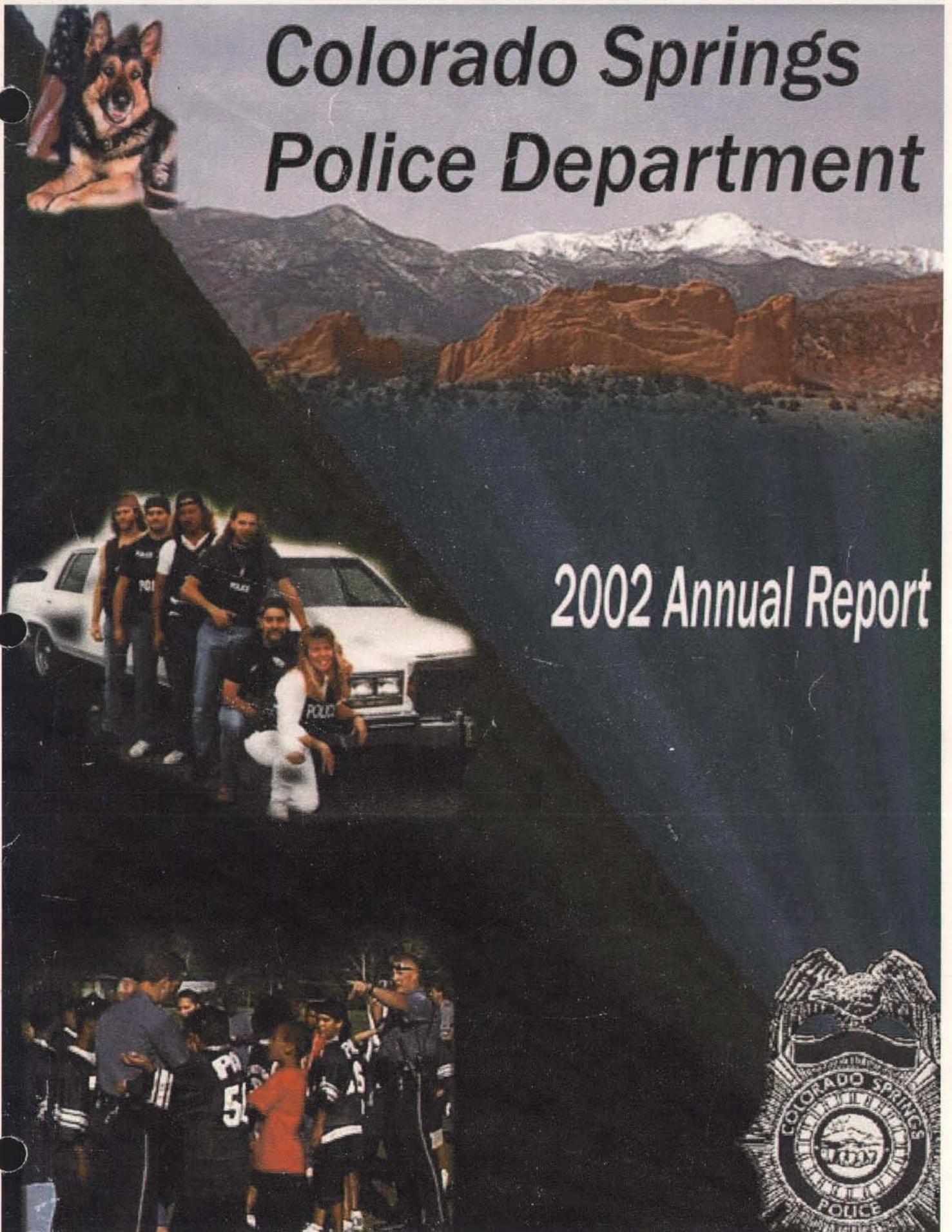


Colorado Springs Police Department

2002 Annual Report



A Message from the Mayor

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On behalf of City Council and the citizens of Colorado Springs, I wish to commend the brave men and women of the Colorado Springs Police Department (CSPD) for their continued dedication and outstanding professional service to our community.



The citizens of Colorado Springs can be proud of our excellent police force. In 2002, the Commission on Accreditation for Law Enforcement Agencies (CALEA) reaccredited the CSPD after a thorough review of their policies and procedures. Nationally, about one per-cent of police agencies is accredited. The CSPD has been accredited every year since 1991. This national recognition by an outside entity ensures our community that our police force is state-of-the-art and first-class.

Colorado Springs remains a safe and livable community thanks to the dedication to excellence and service by the CSPD. The Colorado Springs Police Department has one-third fewer officers per capita with a crime clearance rate 45 percent higher than the national average for comparably sized cities. Our city's violent crime rate is 50 per cent below the national average compared to similar sized cities.

2002 has been a great year for our police department. With the passage of the Public Safety Sales Tax in 2001, the CSPD was able to expand the force by 60 new Police Officers in 2002. The efforts of the men and women of the CSPD to protect our community and ensure our safety are deeply appreciated. I want to thank the Colorado Springs Police Department for another successful year of protecting our community and helping maintain our magnificent quality of life.

*Mary Lou Makepeace
Mayor of Colorado Springs*



Message from the City Manager

Without a crystal ball, we have no way of knowing what historians will say about the past year-2002. This was a year of change and challenge. The change for me began in January when I was asked by our City Council to accept the City Manager position. Although I was flattered, I had many mixed emotions. Having been a police officer for 39 years, I had some trepidation about leaving a career that I loved. But I also welcomed the new challenge and the opportunity for individuals in the police department to advance. For the past 11 years I had the pleasure and privilege to be the Chief of one of the finest law enforcement agencies in the country. Of course I'm talking about the Colorado Springs Police Department.

In the past 11 years we have accomplished a lot together. During that time, the CSPD established a reputation nationwide as a progressive, innovative and effective police agency. I had the pleasure of speaking proudly about your accomplishments to hundreds of chiefs and sheriffs from around the country. I was constantly amazed how a reputation that is taken for granted locally, was so respected around our nation, including the highest offices in our nation's capitol.

During this past year we were all challenged by a weak economy, several thousand citizens and friends losing their jobs, a severe drought, massive wildfires and the omnipresent threat of terrorism. Through it all the Colorado Springs Police Department continued to perform in an outstanding manner. And don't ever lose sight of the fact that the citizens you serve do recognize and appreciate what you all do. They may not say it as often as some people complain, but the majority of people do respect the job you do. That respect and trust is earned every day--by each of you--in the dedicated service you provide.

While conducting the process to select a new Chief of Police, I had the opportunity to speak

to many individuals representing major organizations and special interest groups in our city. Even though some of those organizations have been adversaries of the department in the past, they all commented on your professionalism,

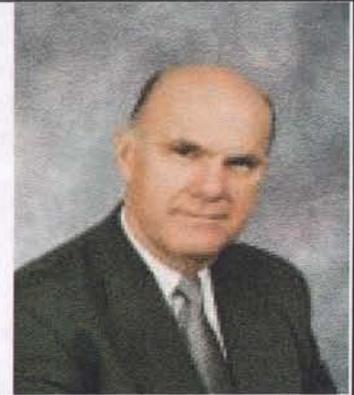
commitment and service. As I embarked on that process, I knew it would not be necessary to look beyond the department for my successor. With absolute confidence in the leadership capacity of both Pat McElderry and Luis Velez, I decided that a national search was not necessary.

I appointed Luis Velez as your new chief in May with resolute confidence he will continue to provide positive leadership and vision to an organization that does not need to be controlled, but lead. I am confident, with your continued support and dedication, Chief Velez will create a new era for the department that will build on past successes and achievements and take the department to even greater levels of effectiveness and notoriety.

As we continue to face the future together, let me thank you for all the support of the past. It was all of you that build the reputation of the department and it will be you who decides the future. That future will present challenges and opportunities, but it is a bright forecast.

During my career, I've had many fond memories and been privileged to serve with many fine people. None better than the men and women of the Colorado Spring Police Department.

Lorne C. Kramer
City Manger



Message from the Chief

Few years in the Colorado Springs Police Department's century of history have equaled 2002 in producing noteworthy and visible change, in programs, equipment, and facilities. Indeed, so many changes now force me to abandon any attempt at summation in favor of simply directing your attention to the entirety of this Annual Report.



Perhaps the most profound change was the selection of our Chief, Lorne Kramer, to become City Manager of Colorado Springs. The unanimous vote of City Council was a clear recognition of his outstanding ability and a ringing endorsement of his superb performance as Chief of Police. He has done much to shape our Department into one of the acknowledged pace-setters in progressive law enforcement, and his personal example of character and leadership have inspired all of us and the people of the City. As his successor at the "cop shop," I am privileged to report to him in his new role, and I welcome the challenge to guide the Police Department to even greater achievements.

We have only to look around us to see the physical changes the year has brought. The new Evidence Building facing our Operations Center has greatly relieved the ever-present problems of storage, and advancements in digital systems are doing much to help us serve the community by reuniting property with its rightful owners. A new and greatly expanded Impound Lot is helping us gain control of previously insurmountable problems which have plagued us for many years. The Acacia Park Facility has made it possible for us to be a living and welcome presence in the heart of our city, and to bring an unprecedented sense of safety and wholesomeness to the park and its environs. The completion of a helicopter hangar is proving to be a major contributor to the efficiency and accomplishments of the Air Unit in capturing criminals without endangering our citizens through ground pursuits. The opening of our new parking garage has allowed us to ensure the safety of our employees and their vehicles while permitting on-street parking in the neighborhood to be again available to its residents and visitors.

Improvements in our organizational functioning and in our data systems are not so easily catalogued as are facilities. I invite your close attention to the pages which follow, as they will surely impress you by documenting our successful efforts to serve the people of Colorado Springs efficiently, economically, and personally. I congratulate all the members of the Colorado Springs Police Department for their many achievements during the year, and I invite everyone else to learn more about us and to work in partnership with us in bringing our vision to fulfillment:

"Safeguarding Our Community As Our Family"

Luis Velez
Chief of Police

New Police Chief Named



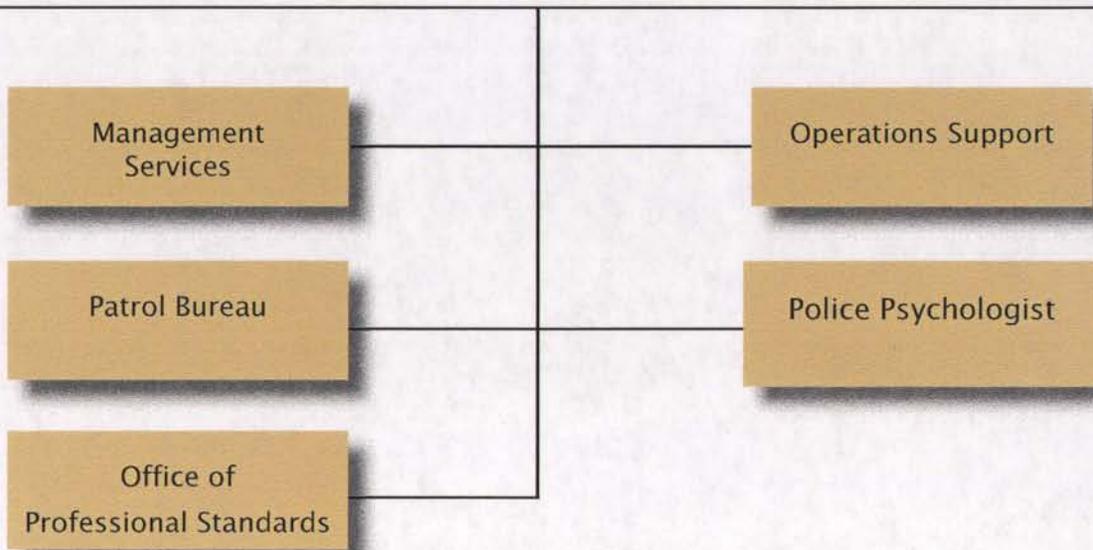
Luis Velez
Chief of Police

On May 13, 2002, Luis Velez was sworn in as the Chief of Police for the Colorado Springs Police Department. He has served the Colorado Springs community for 27 years. Prior to this current assignment he was the Deputy Chief in command of the Operations Support Bureau. Velez also held the rank of Captain where he directed the Office of Professional Standards, Gold Hill Division, Central Division, and Sand Creek Division. He served in a variety of assignments throughout the department as an officer,

Sergeant, and Lieutenant, to include being a Hostage Negotiator, Homicide investigator, and Community Relations Sergeant.

Chief Velez is an active member of the International Association of Chiefs of Police, and the Police Executive Research Forum. Chief Velez was instrumental in creating the department's Gang Intervention program (GangNet), and he also served as the Director of Security for the World Police & Fire games in 1993, and the U.S. Olympic Festival in 1995. Most recently, Chief Velez was recognized for his leadership in commanding all CSPD personnel in the successful capture of the remaining two Texas fugitives at the Holiday Inn on Garden of the Gods Road.

Chief Velez holds a Doctor of Management degree from Colorado Technical University; a Masters in Public Administration from the University of Colorado at Colorado Springs; and a Bachelor of Science in Sociology from the University of Southern Colorado. He holds a certificate in Law Enforcement Management from the Graduate School of Public Affairs at the University of Colorado, and he has completed programs at the Center for Creative Leadership, the Western Institute for Police Administration, and the Center for Public Management. He is also a graduate of the FBI National Academy, 171st Session.

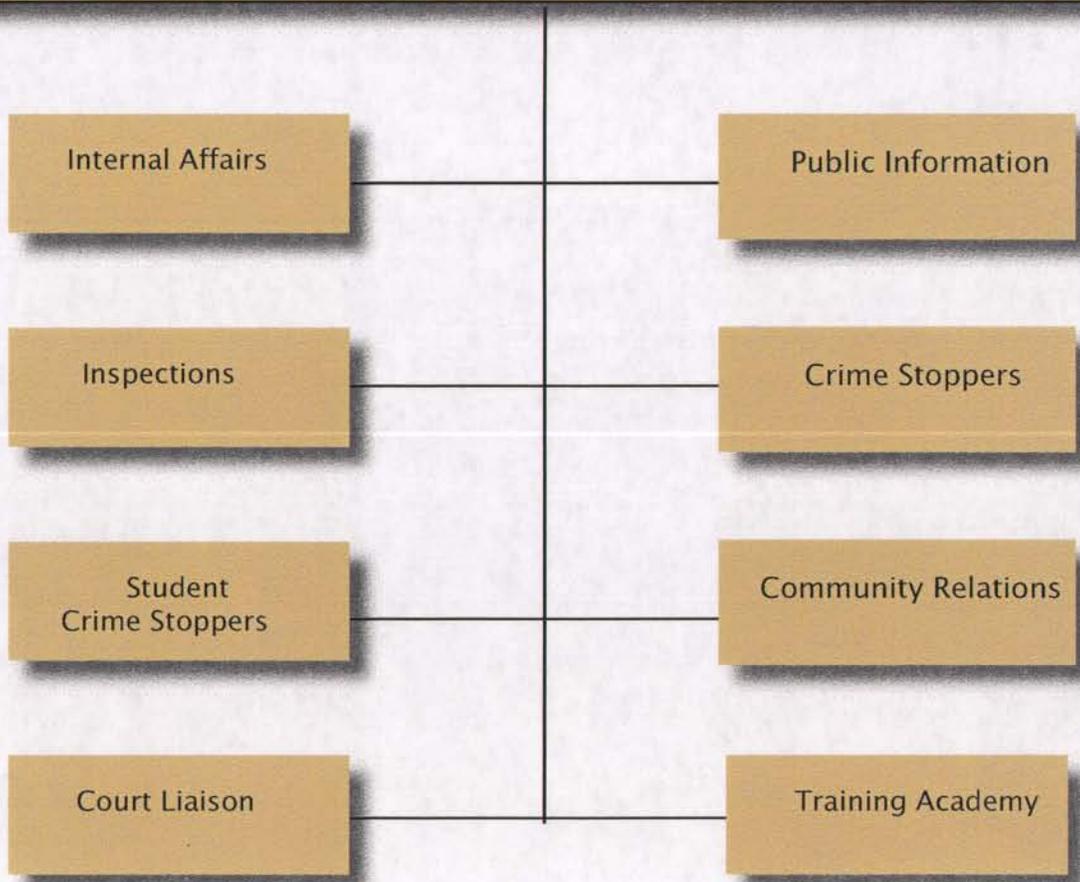


Professional Standards

Commander Bob Ownbey

Joining the Colorado Springs Police Department in 1969, Ownbey rose through the ranks being promoted to Commander in 1988. He obtained his Bachelor's Degree with a Major in Business Administration from the University of Colorado in 1989. During his career at the police department, he has served as the Division Commander in Patrol; Administrative Support; Metro Vice, Narcotics and Intelligence; and most current in the Office of Professional Standards.

A native of Colorado, Commander Ownbey has served on many community boards, further dedicating himself to the development of this city.



Training Academy

The Training Academy provided training to 84 recruits in two recruit classes during 2002. Plans are underway to implement a new recruit training concept in 2003. The new program will involve the development and use of Interactive Learning Modules.

During the year, the Training Academy successfully implemented the Police Training Officer Program (PTO) in all three Patrol Divisions of the Department. This program, with its problem-based learning model is proving itself to be an extremely successful method of training police recruits in the field. The Training Academy is expanding the process of the program by implementing a test phase into the midnight time lines for the patrol divisions. Other programs and processes were researched and updated.

In 2002, sworn in-service training involved 48 hours of mandatory training topics, and an established goal of a minimum of ten hours elective training, far exceeding Colorado Peace Officer Standards and Training (POST) requirements. In the aftermath of September 11, 2001, all sworn officers were training the concepts of Weapons of Mass Destruction and were educated on terrorism topics. Sworn members were also trained in FAA standards for carrying firearms on board aircraft and were presented with an update on tactical handcuffing and search skills, which created a common Department-wide technique. During this year, a second Training Sergeant was also added to the Academy Staff.

Civilian training was again emphasized through the Department, requiring 16 hours of elective training topics for our civilian members. In 2002, the Training Academy was able to place several civilian employees into traditionally sworn-only classes. This afforded the opportunity to train several employees in the Spanish language and gang awareness.



There were a total of 14 laterals and 256 entry-level applicants who tested in February 2002. There were a total of 25 laterals and 350 entry-level applicants who tested in July 2002. Recruiting created a new brochure and poster for the July recruiting campaign.

Community Relations

The Community Relations Unit hosts quarterly meetings attended by Chief Luis Velez and representatives from local minority interest groups. The purpose of the meetings is to identify issues and concerns, which may be affecting minority citizens of Colorado Springs. The meetings also provide open lines of communication between the department and the different minority groups. These community leaders now serve on a panel for the Anti-Bias/ Racial Profiling Class taught to new recruit officers.

Thus far, in 2002, the Community Relations Unit has participated in and coordinated additional CSPD Resources for the following City and Community events: City Shadow Day, Community Advisory Council Meetings, Citizen Community Day, Cinco De Mayo, Juneteenth, SAFE Conference (Seniors Against Fraud and Exploitation), African American Youth Leadership Conference, Martin Luther King Opening and Closing Ceremonies, Law Enforcement Torch Run, Cops and Lobsters (Fund Raising Event for Special Olympics), Family Expo, Police Memorial Day and Latino Youth Leadership Conference

Public Information Office

As technology progresses, we constantly look at better ways to make our jobs more efficient. This last year, the Public Information Office has taken a new step allowing the department to provide information to the media in a more timely manner.

A new Astro minivan was acquired this year and it has been equipped as a mini-field office for the PIO. The van is set up to run a laptop computer that has the capability to transmit Press Releases via E-mail from the field. It also can print out hard copies at the scene. In addition, there are 3 cell phones available for use if needed. The middle set of seats were removed and a work station was built into the van. The end result is a vehicle that can accommodate 3-4 people being able to work in the van supporting the PIO function in the event of a major incident that draws major media coverage.

Crime Stoppers

Since October of 1981, 3748 cases have been closed, 2839 fugitives have been captured and \$8,759,195 in property, narcotics and cash have been recovered. \$334,540 in rewards have been paid out.

Crime Stoppers is a non-profit run by a board of voluntary civilian board of directors in partnership with law enforcement and the media. The mission is to offer anonymity and the incentive of a cash reward to witnesses that call in tips about unsolved crimes, crime patterns, information about the location of wanted fugitives, etc. Crime Stoppers combats apathy by offering a cash reward and fear of retaliation by offering anonymity.

Colorado Springs Police Department is home to the Crime Stoppers program for the 4th Judicial District and provides a detective to coordinate the Crime Stoppers program. CSPD also provides a detective to coordinate the Student program.

In January of 2002 Crime Stoppers launched a new web site, www.crimestop.net which highlights Wanted Fugitives, Unsolved Homicides, Sexual Assaults, Crime Patterns and Crime Prevention tips, etc....

In October of 2002 the Narcotics tip line was successfully taken over by Crime Stoppers in a coordinated effort with Metro VNI.

AWARDS:

Crime Stoppers International Web site of the year Winner of third place.

Crime Stoppers International 1st place award for the number of arrests due to Crime Stoppers tips in the category: cities from populations 250,000 up to 1 million.

Student Crime Stoppers

Student Crime Stoppers was implemented in November 1999. Since its inception it has proven to be a proactive approach for students to remain anonymous by preventing or solving crimes within their community. The program has been successful in high schools and middle schools across the entire Fourth Judicial District.

The Call Center has received 455 tips, resulting in 32 felony arrests, 34 misdemeanor arrests, 157 positive outcomes (information received before an event occurred, resulting in the appropriate authority action), \$7,215 in property recovered, \$1500.00 in narcotics recovered, and \$550.00 in cash recovered. Student Crime Stoppers has paid out \$2,790 in cash rewards. After evaluating rewards it was found that only 37% of callers actually claim a cash reward, indicating that students truly want to do the right thing. Being anonymous gives the students that extra tool for giving important information they normally would not.

Police Athletic League:

- Served over 500 youth this year through athletics.
- Implemented a mentoring program for teens ages 15-18.
- Increased participation 31% by implementing a girls soccer program, ice skating, and a summer tennis program.
- Coaching staff participation increased from 17 to 32 officers, an increase of 47% from 2001.
- This after-school and summer athletic program for youth targets high crime areas within Colorado Springs to keep kids off the streets.
- Officers, CSPD personnel, and community volunteers assist PAL by coaching youth sports, mentoring kids both on and off the field, implementing coaching clinics, and teaching youth about victimization.



- Activities are co-ed for ages 7-18 which include: basketball, baseball, football, cheerleading, tennis, soccer, and ice skating.

Each sport activity costs only \$5.00 making it affordable for any youth to participate and providing the opportunity to play sports

Court Liaison Office

The Colorado Springs Police Department Court Liaison Unit, an established, successful component of the Office of Professional Standards, is a unique concept of a comprehensive working relationship involving quasi-judicial and judicial agencies, the general public and the Department. The unit monitors all court related activities, both civil and criminal, for CSPD and its employees.

The computerized Court Liaison program provides unlimited information and tracking accountability to the Department and its members, accommodating a multitude of needs. Currently a comprehensive study is taking place to research a variety of potential changes within the computer program that will enhance office operations as well as provide optimal results for the Department.

Court Liaison		
	1992	2002
Documents Processed	34,438	52,705
Savings Generated	85,289	\$290,236
Court Call offs	2,256	9,381

Recognized nationwide for its innovative, unique operational procedures and management style, the Court Liaison Unit has aided in the development of Court Liaison Programs for police agencies across the United State to include Washington, Florida, Ohio and Alaska just to list a few. The proven success of the CSPD Court Liaison Unit has prompted other agencies to emulate the unit and use the procedures developed by the CSPD Unit.

Operations Support Bureau

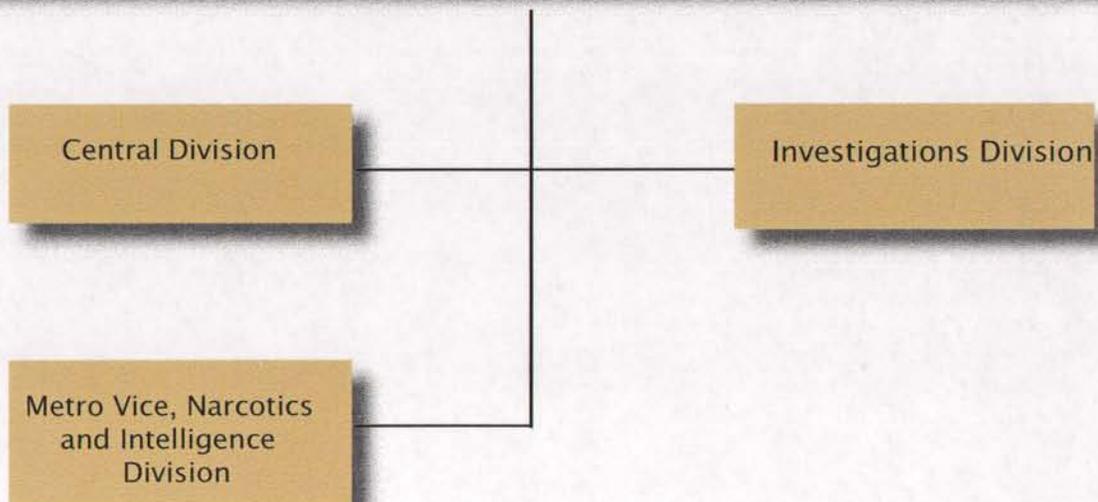
Deputy Chief Dave Felice

Deputy Chief David J. Felice began his career with the Colorado Springs Police Department in September 1980. On June 13, 2002 he was sworn in as the Deputy Chief in command of the Operations Support Bureau. Prior to this current assignment he was the Commander in charge of the Central Division. Previous assignments include the Gold Hill Division Commander and the Metropolitan Vice, Narcotics, and Intelligence Division Commander. He served in a variety of assignments as an Officer, Sergeant, and Lieutenant throughout his career with the Department, to include the Training Academy, Inspections & Control Office, Communications, and Patrol.



Deputy Chief Felice is a member of the Federal Bureau of Investigation National Academy Associates, the International Association of Chiefs of Police, and the Police Executive Research Forum. He is a prior member and vice-president of Widefield School District #3 Board of Education and currently serves as a member of the El Paso - Teller County Enhanced 911 Authority Board, as well as several subcommittees charged with community policing, police training, leadership & empowerment, and data integration. Felice served as a staff instructor for fourteen years at Chapman University, teaching Criminal Justice and Public Administration/Management classes.

Deputy Chief Felice holds a Masters in Public Administration from the University of Colorado at Colorado Springs; a Bachelor of Arts in Criminology from St. Leo College; and two Associate Degrees (Liberal Arts & Digital Equipment Technology). He has completed leadership programs with the FBI National Academy (185th Session), Drug Enforcement Administration, Institute of Police Technology and Management, the Center for Creative Leadership, the Western Institute for Police Administration, and the Colorado Regional Community Policing Institute.



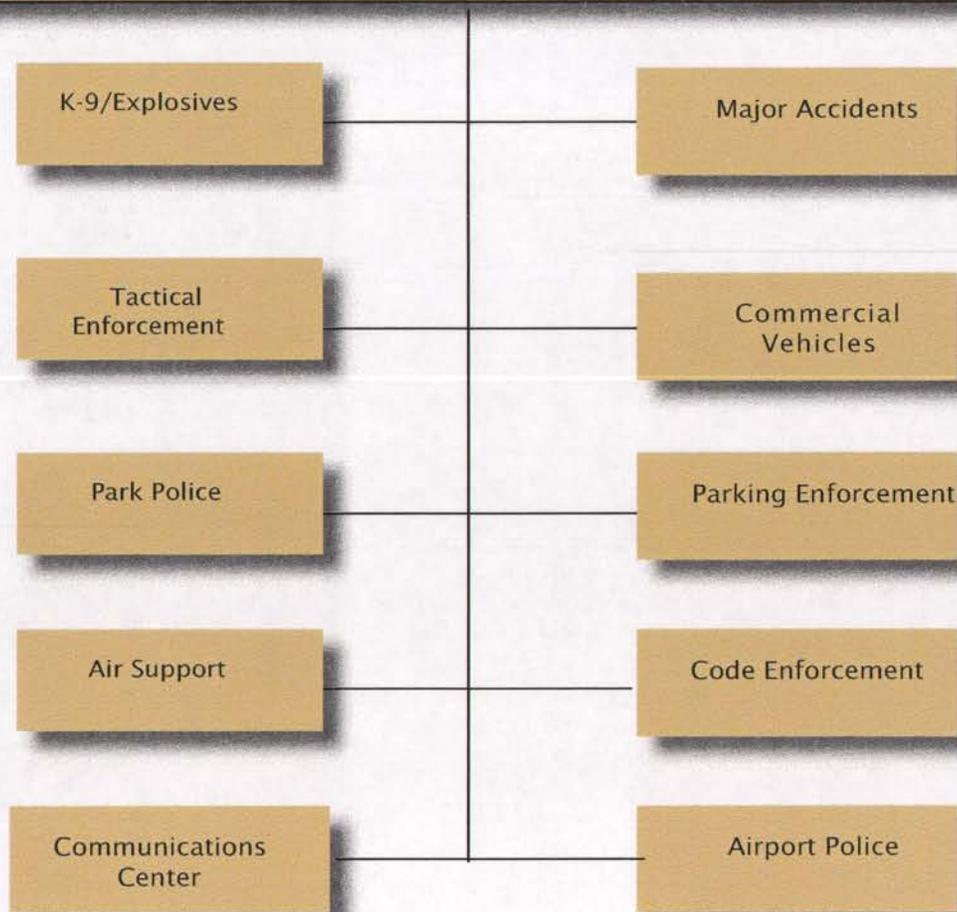
Central Division

Commander Dave Glenn



Commander Dave Glenn joined the department in February 1980. From 1980 through 1993 he worked as a patrol officer, traffic accident investigator, DUI enforcement officer, motorcycle officer and investigator. During his time in the traffic section, Commander Glenn was actively involved in the City's efforts with vehicle occupant protection and promoted the first High School Seat Belt Challenge. His efforts combined with others in the section won the State's Silver Buckle Award.

Commander Glenn was promoted to sergeant in February of 1993 and provided first-line supervision in patrol and the Gold Hill Division's investigation unit. In 1997 he was promoted to lieutenant where he served as a shift commander, operations lieutenant and public information officer. Commander Glenn achieved the rank of Commander in June 1999 and served as the Falcon Division Commander for just over three years. While at the Falcon Division, Commander Glenn introduced and piloted the Police Accountability and Service Standards Model. The model has proven to enhance the partnerships already developed between the Police Department and the community and seeks to engage new community entities in order to set standards for service in line with community expectations. Currently Commander Glenn is assigned to the Central Division within the Patrol Support Bureau.



Canine Unit

The year 2002 was a busy year for the Canine Unit. During the month of June, the Canine Unit underwent a three-day police dog certification process. Upon completion of the testing, conducted by a national master canine trainer, each of the five canine teams was awarded the title of Police Working Dog. The national certification from this accredited program benefits both the officers and the department when providing court testimony and making apprehensions. 2002 was also a rebuilding year for the K-9 Unit. In July, two new police canines (Ceasar & Draco) were purchased to replace two of the veteran canines. Canine Ajax was replaced after developing terminal cancer and Canine Buck was retired due to his advanced age. During the first nine months of 2002, the teams handled 1686 calls for service and deployed 562 times with their canines. The canine teams were instrumental in capturing 35 suspects who would have otherwise escaped from pursuing officers.

Park Police Unit

In 2002, the Park Police Unit reorganized into a five-officer team that focused their efforts on the nine major parks located within the city. These parks included, Memorial, Cheyenne Canon, Garden of the Gods, Palmer Park, Ute Valley, Quail Lake, Monument Valley, Dorchester, and Acacia. The remaining city parks became the responsibility of the patrol sector officers.

The five Park Police officers worked numerous Directed Activities that significantly reduced criminal pattern crimes such as assaults, drug dealing, burglary of motor vehicles and other illegal activities. Additionally, four of the five Park Unit officers are assigned as part of the Special Response Team, which assists the Tactical Enforcement Unit with the execution of high risk warrants and other critical incidents such as barricaded suspects. These specially trained officers have assisted in over 40 operations this year.

AJAX

K-9 Ajax was born in Czechoslovakia, April 1993, and became a member of the Colorado Springs Police Department in 1996. K-9 Ajax was cross-trained in patrol and narcotics.



K-9 Ajax was deployed on the streets of Colorado Springs aiding Patrol Officers and the SWAT team in apprehending suspects. At the age of nine, K-9 Ajax was overcome by cancer and was laid to rest July of 2002. K-9 Ajax's Police service badge was retired to end his years of service. K-9 Ajax was a true hero to the Department and the community for his will to serve each day and night to help keep us safe. K-9 Ajax will be missed by the Department, family and friends.



This year also saw the opening of the Acacia Park Service Center in August of 2002. The service center provides a satellite work environment for Park and Patrol Officers. The resulting higher police presence is a contributing factor to the subsequent reduction in criminal activity in and near this very active downtown park.

Air Support Unit

A typical call for service the helicopter responds to is represented by the following: the helicopter was dispatched to a scene of a traffic accident and observed two individuals running from the scene. The crew of the helicopter illuminated the individuals with the searchlight and directed ground officers to their location. The suspects were taken into custody and after further investigation, both were wanted on felony warrants.



The Air Support Unit completed its seventh full year of operation at the end of 2002. This year has been a very exciting year for the unit. The voter approved Public Safety Sales Tax initiative has allowed the unit's hangar to be completed as well as upgrade the temporary mechanic's position to a full time position. The hangar will allow the unit to be self sufficient, allowing a much more efficient and effective operation. The unit achieved over 1200 hours of flight time

and handled over 2500 calls for service. Additionally, the helicopter has been responsible for affecting over 250 arrests, of which, over half were felonies. The unit consists of one Sergeant, three pilots / tactical flight officers and one mechanic.

The helicopter responds to priority one calls for service and is often instrumental in the apprehension of criminal suspects.

Explosives Unit

During the first quarter of 2002, officers assigned to the Explosives Unit conducted Weapons of Mass Destruction training for the entire department. Along with this training, a need for better gas masks and escape suits was identified. By the end of this year, 454 officers will have been outfitted with equipment that will protect them should a WMD incident occur in Colorado Springs.

The Unit is on track to handle 80 explosives calls this year. A few noteworthy incidents include participation in Operation Clean Sweep in April 2002, where two hundred pounds of unsafe, deteriorated chemicals were removed from Colorado Springs area schools and detonated.

On May 6th, the FBI requested our assistance in conducting a render safe operation in Salida, Colorado. Suspect Luke Helder had placed a pipe bomb in a mailbox in Salida along with numerous others that he placed across the Midwest.

On September 19th, Bomb Squad members responded to the Colorado Springs Airport when a cab driver reported that a fare had



a bomb in his luggage and intended to blow up the airport. The luggage was x-rayed with a computer generated x-ray imager recently received from the FBI. The new x-ray technology helped the bomb technicians quickly determine there was no bomb in the luggage, thus reopening the airport in a more timely manner.

Airport Police

The unit is currently staffed by 15 officers, 2 Sergeants, 2 Parking Enforcement Officers and 1 Police Service Representative. The unit operates 24 hours a day. The APU's primary responsibility is ensuring the safety and security of the flying public. This is accomplished by maintaining security positions within the secured screening area, monitoring traffic on curb side levels and working with the airlines, airport staff and TSA personnel.

In the past year the APU officers have been actively involved with the TSA in providing reassurance and greater security to the traveling public. This is accomplished by placing officers in strategic locations and continuously reviewing intelligence updates. Airport officers have been involved in shutting down and re securing the sterile portion of the terminal on three separate occasions as well as making numerous arrests for assaults and damage to an aircraft. The airport was closed on one occasion as a result of a bomb threat.



Parking Enforcement

The unit grew by one officer in 2002. This officer and an existing officer were then transferred to the Colorado Springs Airport to provide full time enforcement of Transportation Security Administration parking mandates.

The unit obtained new Mark Mode programs, through private funding, for their AutoCite computers. This enabled the unit to more accurately enforce the overtime parking problem. This issue of overtime parking has consistently been most problematic for downtown businesses. A total of 55,683 parking summons were issued in 2002. Fines generated by this Unit were \$760,470.

Code Enforcement

The Code Enforcement Unit's mission is to protect the health, safety and welfare of City residents by mitigating physical signs of urban blight and social disorder through the enforcement of the City Code of Colorado Springs. The unit conducts housing and sanitation inspections along with weed and litter control and graffiti.

The unit has conducted 35,923 inspections, with the officers being very pro-active in citing other violations in the area when responding to a specific complaint; 11,443 of that number were self-initiated.

Commercial Vehicle Enforcement

In 2002 the city passed a new ordinance regarding commercial vehicle enforcement. The new ordinance was focused on enhancing commercial vehicle safety within the city. The ordinance was the end result of a cooperative effort between the Colorado State Patrol, Department of Revenue, Colorado Springs Police Department and the commercial vehicle industry. An additional officer was assigned to the unit to effectively enforce this ordinance and ensure safe commercial vehicle operations in the city. As a result of this units efforts, 1317 total tickets were issued -- 987 for safety violations. The total fines assessed against violators was \$209,395.

Tactical Enforcement

On March 5th, 2002 TEU executed a high-risk search warrant on a location known for possessing stolen property in support of methamphetamine use. Upon entry, TEU Officer Ron Sheppard encountered a individual armed with a firearm. Officer Sheppard fired one round in defense, striking the subject in the torso. The subject was then taken under control by assisting TEU Officers. Officer Ron Sheppard was awarded the Medal of Valor by the Colorado Springs Police Department and CPPA Officer of the Year for his bravery and commitment to public service on that day. The professionalism and competency displayed by the 11-man unit resulted in the apprehension and confinement of a very dangerous individual within our community.



In 2002, the CSPD Tactical Enforcement Unit deployed on 113 high risk situations. 70 of those operations were high-risk search warrant executions, resulting in 121 felony arrests and the seizure of \$897,609.00 in narcotics street value.

TEU responded to 15 critical incident call-outs, ranging from hostage situations to barricaded suspects.

The Tactical Enforcement Unit consists of an 11-man, full-time team that is highly trained and equipped to address most any situation. TEU is supplemented by the Special Response Team, which consists of an additional 11-man part-time team, also trained and equipped for tactical operations.

Communications Section

The Communications Section implemented an Automated Notification System (ANS) that can call known telephone numbers in any section of the City to notify citizens of an emergency situation. The system was purchased with Federal block grant monies designed to help local law enforcement agencies obtain advance technologies. PC based, ANS integrates a digital map of the City and a file of all known telephone numbers, with software that can make up to 100 calls per minute with a recorded message over twenty four (24) dedicated phone lines. It gives the Department the most efficient means to reach the largest number of people in the shortest time possible when there is a critical law enforcement or public safety situation.

Public Safety Dispatcher Troy Grubb was named the 2002 Telecommunicator of the Year for Colorado by the Association of Public Safety Officials (APCO).

A public education program was initiated to address accidentally activated cell phones. The Center receives more than 100 of these unintended 9-1-1 calls each day.

Major Accidents

The Unit had three detectives assigned full time. Their primary duties were to oversee investigations



of serious auto crashes. Additionally, they investigated all felony traffic crashes. The detectives maintain, oversee and train officers assigned to the on-call Accident Response Team. This enhances efficient and thorough investigations of all serious traffic crashes. The Unit responded to 54 call outs and handled 26 fatal crash investigations.

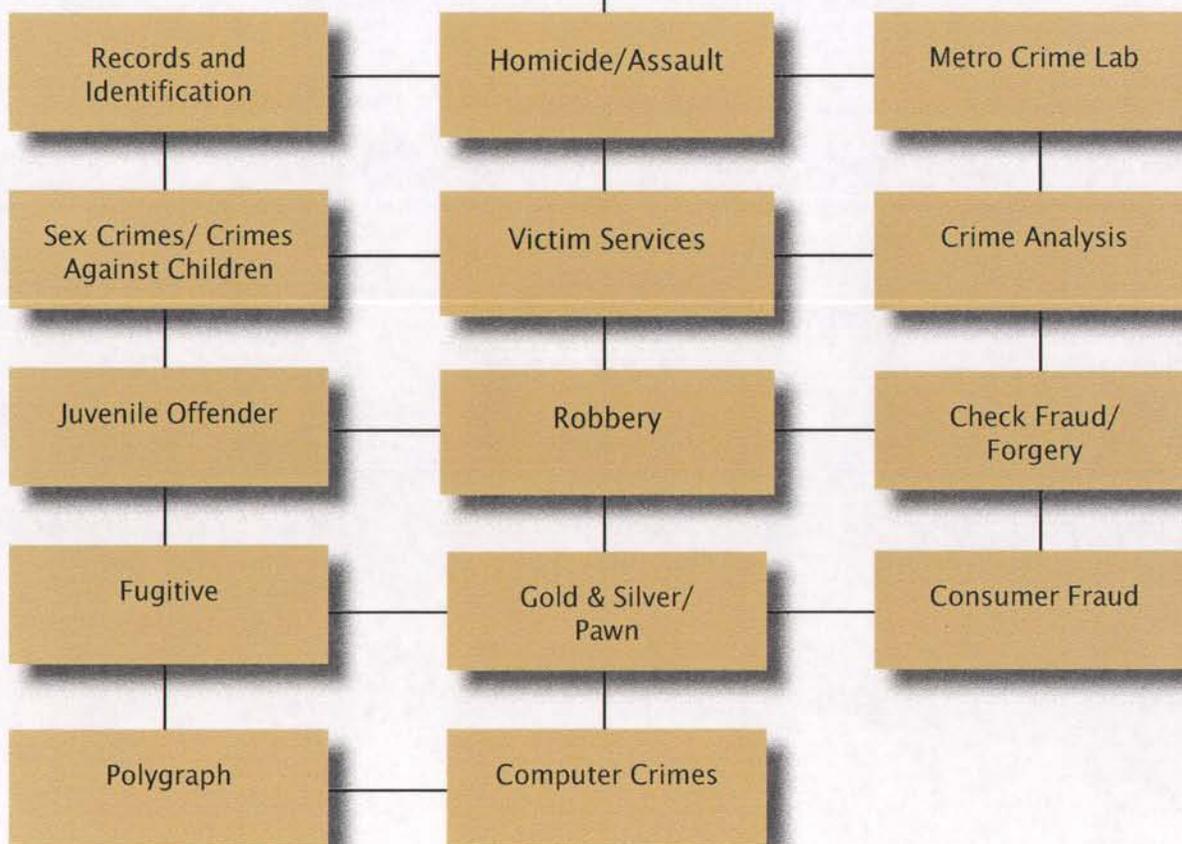
Investigations Division

Commander Bob Kean



Commander Robert Kean has served the City of Colorado Springs for over 26 years. Prior to his current assignment he has served as the Captain of the former Information Services Division, the Falcon Division and the Central Division. As a lieutenant he served in the Patrol Bureau as a watch commander, and in the Office of Professional Standards he served in Community Relations and Judicial Liaison. He has served in a variety of other assignments throughout the Department as an Officer and Sergeant, including serving as a uniformed burglary/robbery investigator for the Special Anti Crime Squad, a Juvenile Detective, and Patrol Sergeant.

Commander Kean holds a Master's Degree in Sociology from the University of Colorado at Colorado Springs. He is a graduate of the 189th Session of the FBI National Academy in Quantico, Virginia. He has been accepted as an expert witness in Court in the investigation of the physical and sexual abuse of children. He has served as a consultant on child abuse issues to the American Bar Association Center on Law and the Family, and the Kempe National Center at the University of Colorado School of Medicine. [181. Michaels, L.F. Ed. National Association of Counsel for Children, Denver, Colorado.



Victim Advocacy Program

In 2001, the Major Crimes Unit received a grant to establish an advocacy program for the approximately 1,500 annual victims of robberies and felony assaults. This program is modeled after the Senior Victims Assistance Team (SVAT) and uses the talents of a cadre of highly trained and motivated volunteers to contact victims. Telephone calls and personal contacts ensure that victims understand their rights and have their needs met throughout the criminal justice process.

A Coordinator, who is responsible for selecting, training and scheduling volunteers, manages the Victim Advocacy Program. The Coordinator also develops partnerships with various victim advocacy groups, TESSA (formerly known as the Center for Prevention of Domestic Violence) and the District Attorney's Office.

Youth Assessment Center

In September, the doors of the Youth Assessment Center opened near the School District 11 administration offices. Since that time, over 350 youth from schools throughout the Fourth Judicial District have been assessed and provided services for issues relating to truancy, chronic absenteeism and school disruption. The Department serves as the fiscal agent for a federal grant that funds this project. This project is a unique effort that promises to reduce school-based problems and juvenile crime.

CRIS System

In early 2002, the Case Report Imaging System (CRIS) became fully operational.

This system uses off-the-shelf digital copier technology to create a customized, state-of-the-art digital records system, at minimal costs. The system adapted dual use digital copier/scanners, and combined them with in-house computer programming to manage the underlying database of documents. The resultant CRIS system now provides employees with instantaneous access to case reports, accident reports, and information on registered sex offenders.

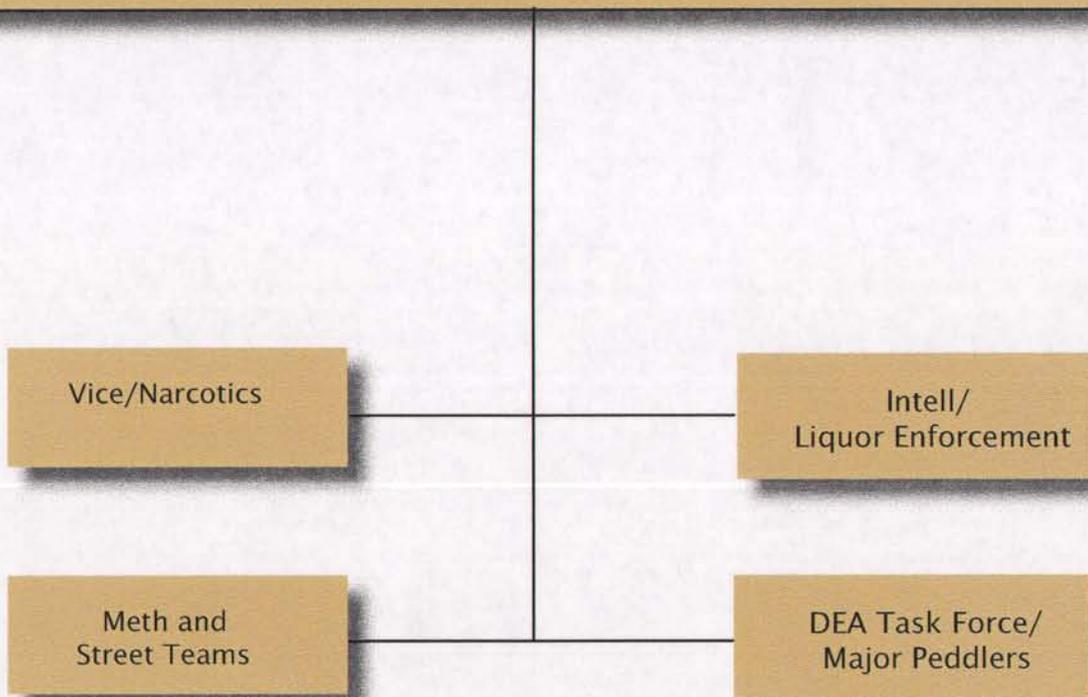
Within the system, reports are stored in the Adobe PDF digital format, meaning that the free Adobe Reader software is used on computers throughout the Department to read and print the stored documents.

This innovation has saved countless staff hours associated with retrieving, copying, and re-filing reports that are needed throughout the Criminal Justice System.

METRO VICE, NARCOTICS AND INTELLIGENCE

Commander Kurt Pillard

Kurt Pillard has 27 years of law enforcement experience with the Colorado Springs Police Department. Formerly the command staff officer in charge of critical incident responses involving special weapons and tactics, he has dealt extensively with bringing violent incidents to closure. He is currently in charge of the Metropolitan Vice, Narcotics and Intelligence Unit. Commander Pillard has participated on the workplace violence review team for the City of Colorado Springs and was appointed by City Council as a board member on the Community Corrections Board. Commander Pillard is a member of the Executive Board of the Colorado Drug Investigator's Association. He holds a Masters degree in Business Administration (with Emphasis in Operations Management) from Regis University, a Bachelor of Science Degree in Business Administration, and an Associate of Applied Science Degree in Criminal Justice Administration.



CLANDESTINE METHAMPHETAMINE LABS

Metro VNI seized:

5 meth labs in 1998,
51 meth labs in 1999,
79 meth labs in 2000,
87 meth labs in 2001.

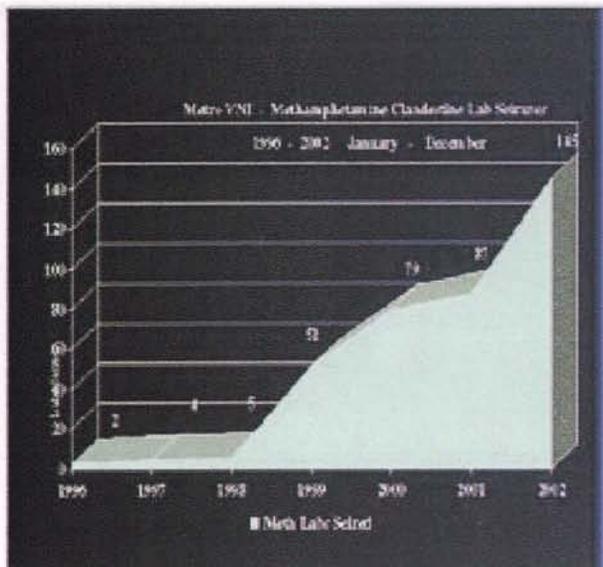


In 2002, the Division sized 153 meth labs in El Paso and Teller counties.

During the last four years, the Colorado Springs area has followed the national trend of dramatic increases in meth lab seizures that has been occurring over the last decade. Regardless of the size of the meth lab or the quantity of meth being produced, the process and chemicals involved are inherently dangerous. Most of the chemicals involved are hazardous to varying degrees by themselves, but present even greater danger when being mixed together by individuals with little or no chemical background or training. Meth labs involve a high risk of fire, explosion and the presence of toxic or deadly gases.

The production of methamphetamine generates large amounts of hazardous chemical waste materials. These dangerous

chemicals present great danger to the detectives who investigate and seize the clandestine labs. The hazardous nature of these chemicals also creates great risk to first responding authorities in the event of an emergency. If a meth lab results in a fire, explosion or physical injury requiring emergency medical response, the response agency personnel find themselves entering a highly toxic and hazardous environment during the emergency response. These personnel often do not discover the presence of the toxic hazard until after they have already entered the scene and taken potentially high levels of exposure to the toxic atmosphere.



Kitchen Meth Explosion

MANAGEMENT SERVICES

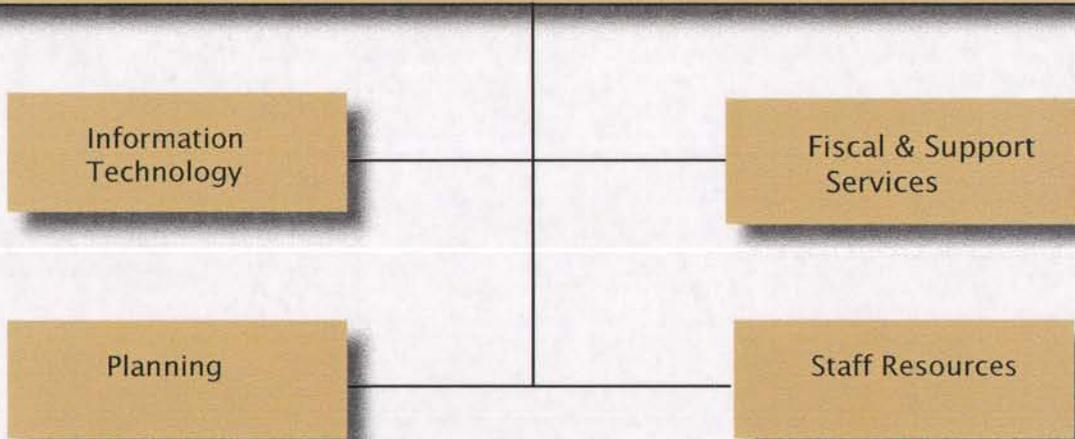
Jerry Bentrott



Jerry Bentrott has been with the Colorado Springs Police Department for 18 years and has been the Director of the Management Services Division since its creation in 1986. The Division provides support to the Department in human resources, planning, fiscal services, information technology, support services, and capital construction projects.

Prior to joining the Police Department, he served for over 7 years as the Assistant City Administrator for the City of Craig, Colorado, in charge of that city's administrative and management services. He holds a masters degree in Public Administration from the University of Colorado and a bachelors degree in Economics and Political Science from the University of Iowa.

He currently serves as a member of the City's Annexation Steering Committee, Strategic Plan Committee, Comprehensive Plan Technical Committee, and the Springs Community Improvements Program Resource Allocation Team. He has previously served on the El Paso/Teller 911 Authority Board, the Moffat County Energy Impact Committee, and the Moffat County School District Accountability Committee



Impound Lot Project

The City Impound Lot located on Mark Dabling Blvd. was designed to



hold 450 vehicles. The lot operated beyond designed capacity for approximately the last 3 years and maintained over 700 vehicles on the 4.5 acre site. In April of 2002, the Department completed construction of the new impound lot located on East Las Vegas Street adjacent to the Criminal Justice Center. The new lot, occupying a 13 acre site with an additional 5 acres available for future expansion, is designed to maintain 1,000 vehicles.

Abandoned Vehicles

The Impound Lot was full and there was not room to put abandoned vehicles. In order to continue to process evidentiary vehicles, the Impound Lot was shut down to the towing of abandoned vehicles. During the course of the year, the Department initiated a program called Operation Clean Sweep. Operation Clean Sweep successfully removed 100 abandoned vehicles from the City Streets.

Police Evidence Building Project

The Evidence building was constructed with funding provided by the SCIP and PSST



programs. With the current evidence area located in the Police Operations Center bulging at the seams, a new Evidence facility was constructed to provide additional space. The new facility, located across the street from the Police Operations

Center at the northeast corner of Rio Grande Street and Weber Street, provides for approximately 52% more square feet of space in which to store evidence. The new facility also contains a state of the art drying facility to dry wet evidence, as well as an area for electronics installation and general supplies.

Acacia Park Project

This Public Safety Sales Tax (PSST) project was built to



accommodate the citizen's need for a police presence in the downtown Acacia Park area. The Department remodeled a shuffleboard court facility to allow for an area in the facility to be occupied by volunteers and officers while at the same time still providing for the shuffleboard program provided by the City's Parks and Recreation Department. Opening of this facility allows an opportunity for citizens in the park to interact with the Police Department and obtain information, brochures, applications, and forms for records requests.

Parking Structure Project

To accommodate a redevelopment of the Lowell School



neighborhood, the Department sold the southern portion of it's 300 space surface lot as part of the financing package to construct a 4 story, 537 vehicle parking structure. The construction, completing in October 2002, allows for better security of department and employee vehicles, while at the same time providing for parking up close to the POC for employees. The construction also

Web-based General Order/SOP System

A new web-based General Order and SOP system was developed and implemented in 2002. The new system meets all accreditation standards by tracking users who have viewed new and updated GOs and SOPs. The system sends out an E-mail to all PD users with a notice and link to a new GO or SOP. When a user clicks the link and opens the new GO/SOP or opens the GO/SOP from the main menu, their username is logged into the SQL database. Reports are then generated which list individuals who have not accessed the new/updated GO or SOP. The new system also allows PD users to search across all GOs and SOPs and provides a link from the laptops so that when users are in range, they can update the GO or SOP files on their laptops. This greatly reduced the labor upon the IT Section who were required to bring in all of the laptops and update the GO/SOP files periodically throughout the year. The system is completely web based and all steps from generation to approval to deployment to all PD personnel are processed via our intranet site and E-mail notification system.

Topic of the Day

The need to review policies and procedures with Department personnel on a periodic basis is extremely important in the policing profession. Unfortunately, time for policy/procedure review was not a luxury the Department had. Therefore, a new web-based system "Topic of the Day" was developed to allow all PD personnel to access a specific policy or procedure on a daily basis. The system allows the Training Academy to input, schedule and coordinate the topics so as to ensure that all Officers no matter what shift or days off, has access to the same information. The Topic of the Day system has been a success and has worked as hoped by generating conversations and encouraging review of various policies and procedures

in a timely fashion via the CSPD Intranet site.

Civilian Career Development

The Civilian Career Development and Recognition Committee worked for over a year to develop a plan to recognize and encourage Civilians in their efforts to enhance and expand their skills and provide support outside of their regular duties. As a part of that program, the IT section developed a CCDR tracking mechanism and Civilian Career Center which allowed Civilians to maintain their own records, allowed Supervisors to review and approve the entries and provide Civilians with a place to go to learn more about career and training opportunities as well as a discussion area to address questions and concerns. The system was all web-based so that any PD user could access the system from any networked computer.

Metro VNI Intelligence System

Dissemination of homeland security and intelligence information in a timely manner was the basis for the development of the new Metro VNI Intelligence Files application. The web based application allows the Metro VNI section to post officer security information, photos, warnings, intelligence bulletins, etc. via a web based form. The information is then available to all PD personnel within moments. Sergeants can not only check the ETACS system and the Topic of the Day System at the beginning of their shift but they now can also get all of their intelligence/safety bulletins on our intranet site at their convenience. The need to fax data from place to place and hope it got to all Officers in a timely fashion was eliminated with the implementation of the Metro VNI Intelligence File application

Police Accountability and Service Standards (PASS)

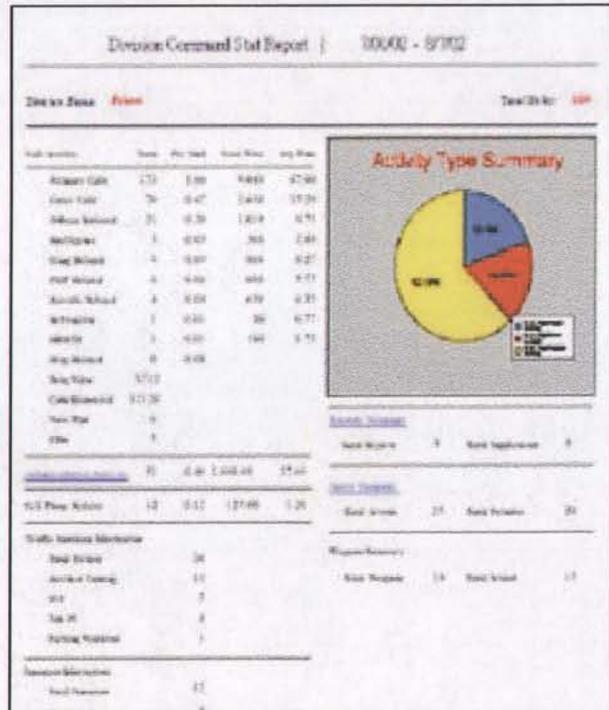
The Colorado Springs Police Department, in order to enhance quality service delivery and accountability, will be capturing officer activity on a patrol officer log sheet. Accurate data from the patrol officer log sheets will allow CSPD to analyze officer activity, eliminate double activity counting, understand disposition of all calls, and capture total time officers spend on various types of calls. This data will be used to calculate time and resource utilization, as well as construct a valuable tool for resource planning and projection.

Moving the PASS application to a web environment benefits CSPD in three ways. First, by using browser-based technologies, specifically HTML, ActiveX, ASP and XML, the PASS application is easily maintained. These technologies increase the longevity and relevance of the application, thus creating value through the use of industry-standard technologies. Second, moving to a web environment benefits CSPD by eliminating the costs of upgrading a heavy-client machine to a new version of the software. Application interfaces are distributed automatically to clients, so distributing a new version of the application involves one modification in one location.

Lastly, by combining the two current data collection systems through the PASS Log Sheet and PSTATS, the application will eliminate the maintenance of two separate systems and redundant data entry. This will enable officers to complete the log sheet in a more efficient manner, thus freeing up valuable officer time.

The software application will ultimately provide a streamlined data collection system, whereby officer time is captured to better understand police operations. These benefits will ultimately benefit our

Example of a PASS-generated report



Activity Entry

Enter call and address information

Fill in call and address information below. Press click field to edit.

Call Information

Call Type: Burglary Recd #: 100
 Screen #: 123123 Other Incident Call Ppt. Type: Burglary
 NPSD: Verified Suppressed

Address Information

Address Type: City: Colorado Springs
 Designator: State: Colorado
 Number: Zip:
 Public:
 Name:
 Travel Type:
 Sub: Liv

Back Enter Cancel

Case Report Imaging System (CRIS)

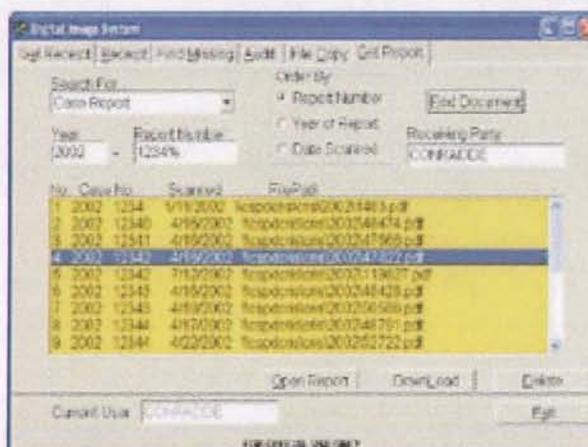
CRIS is an efficient and inexpensive document imaging system developed specifically to meet the needs of the Colorado Springs Police Department. Thought up by Commander Kean and developed by Information Technology, CRIS allows any authorized CSPD employee to access available Offense, Sex Offender, Accident, Habitual Offender, and Restricted reports from their computer. By entering a report number or MNI (or part of either) users can read any document in the system associated with that report number without visiting Records & ID. Year 2001 & 2002 Accident and Offense reports are currently being scanned in and now exceed 75,000 records totaling over 19GB of storage space. There are also over 4000 sex offender documents currently in CRIS.

CRIS allows a user to report records that need repair to the Data Entry supervisor. This will ensure that the CRIS data stays virtually error free. CRIS also keeps track of all documents that have been read,

Sex Offender Registration System

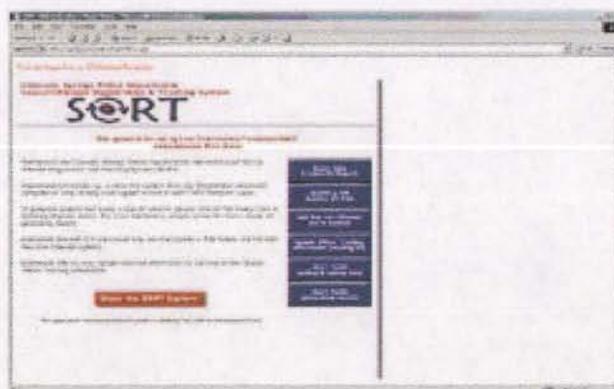
This is a custom built, web based system for entering and managing registered sex offenders, generating reports, and generating the sex offender list which is distributable to the public. It is used primarily by the Records and ID section for entering offenders registration data, and continuously updating offenders records based on current state laws. Certain police officers who are tasked with following up with sex offenders have some access to this application for tracking home visits and running reports on offenders. Offenders mug shots are also linked to this system; the pictures are stored in the Digital Mugshot database on another server. This is a secure system with confidential information.

We are currently developing Phase 2 of the SORT system. Phase 2 includes the development of an interface that will allow



downloaded, created, or deleted and who and when the action was taken. This audit data can easily be accessed and reported on by certain CRIS users. CRIS contains tools to allow Data Entry to scan the CRIS databank for missing documents or case report numbers. Finally, CRIS generates and saves receipts issued for the purchase of CRIS data from citizens.

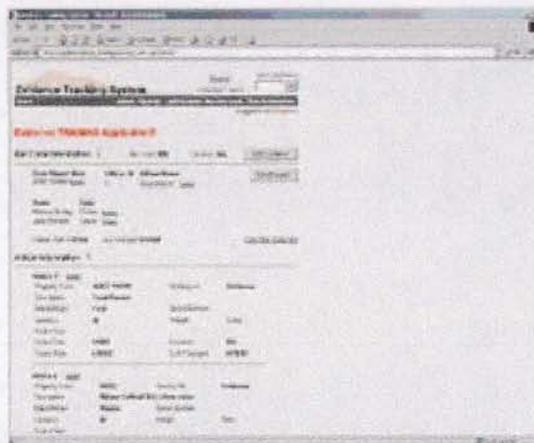
CRIS remains an evolving system with new features being added as needed. The system was developed in-house making changes relatively quick and easy to do.



sex crime investigators the ability to do comprehensive searches of the database, tracking of victim and crime details for the sex crime detectives, and additional reporting and analysis tools.

Evidence Management System

This is a web based, state of the art evidence/property room inventory management system. The system was custom designed and built entirely to meet the specific needs of the Evidence Unit. "Out of the box" software systems were too expensive and not flexible enough to meet the complex needs of our Evidence Unit, so the Information Technology Section spent a lot of time with the Evidence staff in developing and deploying this custom solution.



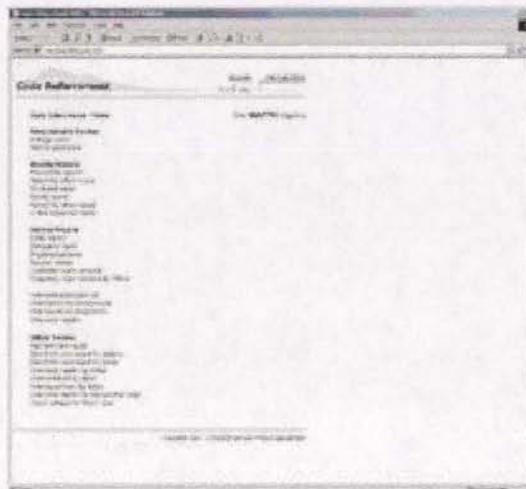
Building this system in-house has saved the department about \$50,000 over purchasing an out of the box product, and it saves the Evidence staff enormous amounts of time.

locations. For example, a single item such as a purse will be entered into the system. But in that purse are multiple articles like a wallet and set of keys. The system tracks the movement of all articles to different locations in or out of the warehouse. It allows articles to be checked out to other locations (Crime Lab, court, DA etc.), prints a receipt, and keeps an audit trail. Users also do periodic inventories of the warehouse and the system has functionalities for that, for reporting on inventory, and for identifying missing items or any unknowns identified by the inventory process. Inventories and transactions can be also done with a portable scanner, which is downloaded into the system via an interface with the web application system, or can be done from the keyboard.

It currently tracks about 300,000 items and uses bar-coding technology. This is a critical system with confidential and secure data. Evidence technicians enter records for all evidence brought in by CSPD officers. New evidence items have a location code and barcode assigned to them, numerous data elements are collected, and the item is placed in our warehouse. One challenge in designing this system was the requirement that it track multiple articles for a specific item -- each item can have many articles, each with its set of data elements and

Code Enforcement System

This is a web based code enforcement case management system. This system was custom designed and built to meet the specific needs of the CSPD Code Enforcement Unit. Code enforcement officers enter and manage all calls and cases, generate reports, generate letters to violators, generate follow up appointments and follow up communications, and create monthly and annual reports to meet accreditation and legal requirements. The application enforces a lot of requirements and data integrity so that code enforcement cases are created correctly and completely, and all the correct information is gathered.

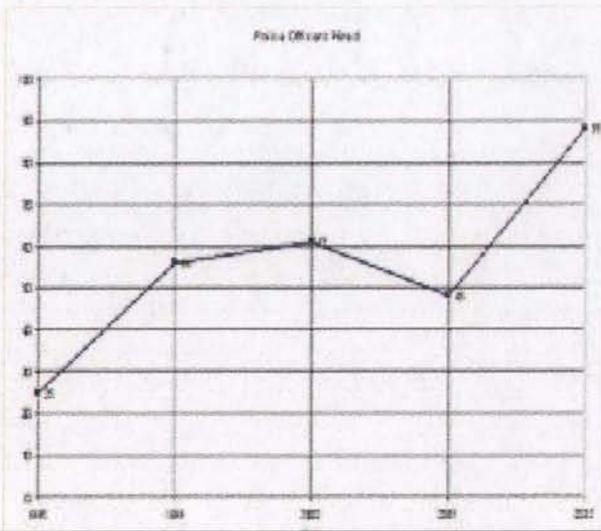


Hiring Challenge Met with Enthusiasm

During the fiscal year 2002 the Staff Resources Section was faced with the challenge of filling a record number of new Police Officer positions. The additional Officers were added partially to replace Officers who retired or left the Department, but the majority of new officers were a direct result of voters approving the Public Safety Sales Tax funds for additional Officers. This resulted in a record number of Police Officer candidates being processed by the Staff Resources Section staff and the largest number of Officers in history being hired by the Colorado Springs Police Department.

1407 candidates used the recently implemented online test registration system over the Internet. The result was 39 men and women hired for the first Police Training Academy of 2002, in January. Another 46

recruit officers were hired for the second Police Training Academy of 2002, in July. Along with three former CSPD officers who were rehired in 2002, a total of 88 Police Officers were hired in 2002.



Volunteer Highlights:

The volunteer program expanded during 2002, providing more opportunities for citizens to be involved. We've seen the addition of two new programs to better serve the City:

- The Victim Advocacy Program funded by a grant supports the victims and witnesses of Major Crimes.
- The Acacia Park Center houses the Neighborhood Policing Unit from the Gold Hill Division and is being staffed with volunteers to answer the questions and needs of the downtown area.

Volunteers provide support in the Metro Crime Lab, Evidence, Check Fraud, the Air Support Unit, Court Liaison's Office, Crime Analysis, Records Section, Fiscal Services, Fugitive Unit, the Impound Lot, the Pawn

Unit, Personnel, and the Training Academy to name a few.

Volunteers continue to be the backbone of special outreaches into the community, such as the Senior Victim Assistance Team, the Police Chaplains, the Español Service Program, the Handicap Parking Enforcement Unit, the Police Athletic League, Crime Stoppers, SMART Trailer programs and Explorer Cadets.



In 2002 over 389 volunteers donated over 47,701 hours at a value to the department

PATROL BUREAU

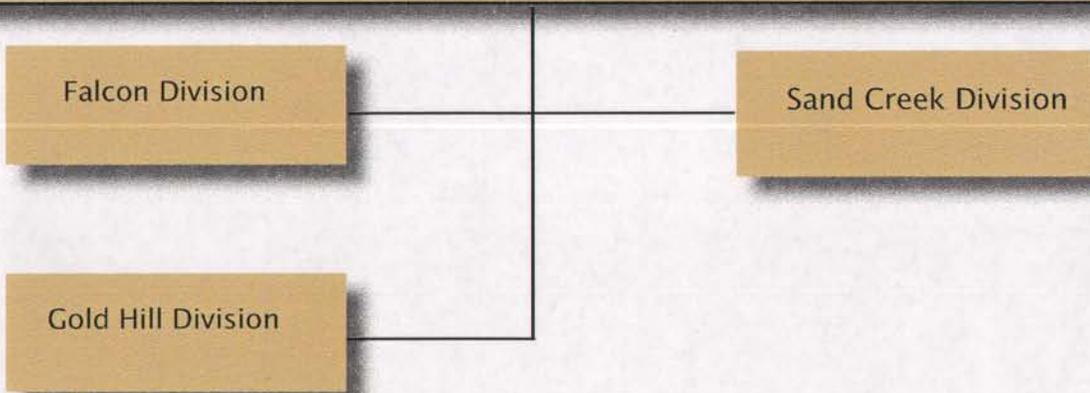
Deputy Chief Pat McElderry



Deputy Chief Pat McElderry has been with the CSPD for 33 years holding a variety of assignments in all sections of the organization. He has served as Deputy Chief for the past 16 years, the majority of that time in his current assignment as head of the Patrol Bureau. He has been married to his wife Jeanne (a Colorado Springs native) for 33 years and has four children; the oldest is an officer with the CSPD. He graduated from Regis University and holds a Master's Degree in Public Administration from the University of Colorado and most recently attended the prestigious Senior Management Institute For Police at Harvard University's Kennedy School of Government. He, along with his capable Command Staff, provide leadership for the Patrol function of the Department consisting of 514 personnel deployed in three geographic Division stations including a 4th station now in the construction phase providing a full range of police services to the City.

Some notable accomplishments include leading the development of the CSPD into one of the most respected Community/Problem-Oriented Policing programs in the Nation. He has trained and lectured on this subject in many communities nationwide and co-authored several related articles. A number of innovative programs were initiated under his leadership including School Resource Officers in the City's high and middle schools, placement of computers and cell phones in all Patrol cars, an integrated strategy to deal with the City's gang problems, and a national model for response to domestic violence.

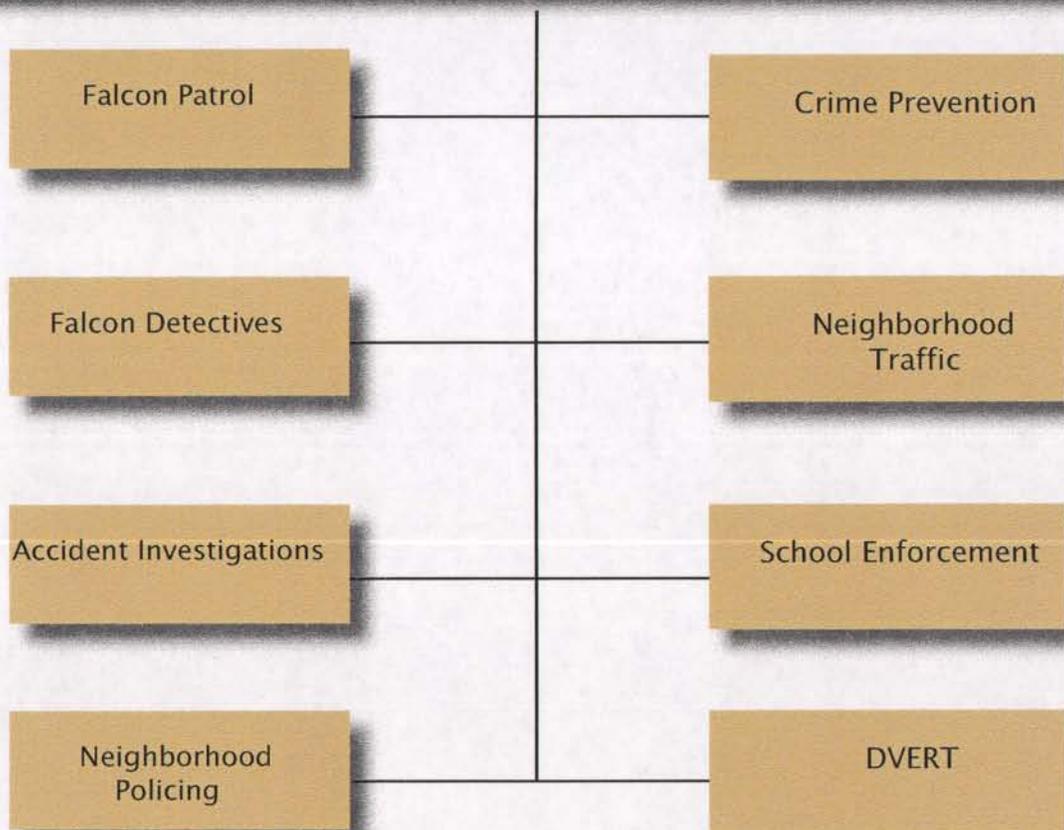
He has also served on the Board of Directors for several community agencies including Pikes Peak Mental Health, the Red Cross, and the YUSO and 911 Authority Board



FALCON DIVISION

Commander Rick Millwright

Commander Rick Millwright has 28 years of Law Enforcement experience with the Colorado Springs Police Department, the last 13 of which have been at an executive staff level. He is currently in charge of the Falcon Patrol Division. He is active in the community and serves on a number of boards and associations to include, the Executive Board of Directors for the Pikes Peak Area Boys and Girls Clubs, Treasurer of the E-911 Authority Board, School District 11 Disciplinary Control Board and is an associate member of the Police Executive Research Forum. Commander Millwright holds a Master of Arts Degree from the University of Northern Colorado, a Bachelors of Science Degree from Regis University and is a Graduate of the Federal Bureau of Investigation National Academy.



Smart Trailers

The Falcon Division has two SMART trailers assigned to the division. These trailers are deployed seven days a week at various locations throughout the Falcon Division.



These trailers are assigned to specific problem locations as deemed necessary by neighborhood complaints and analysis of locations. The SMART trailers are moved from location to location and maintained by two volunteers, Vince Nelson and Steve Cohen. These trailers are not left at any one location more than forty-eight hours. The SMART trailers are deployed more than seventy times a month and are used in connection with the traffic officers at the Falcon Division. The SMART trailers at the Falcon Division are sponsored by Progressive Insurance and INTEL Corp.

55 Alive Campaign

The 55 Alive Campaign is very successful in the Falcon Division. This class is designed to teach senior drivers different techniques and to give guidelines for different driving circumstances. The Colorado Springs Police Department, as well as AARP, presents these classes. The classes are held for up to thirty people and are given every month, the attendance has been very positive, rarely is there an open seat.

Drive 25 Keep Kids Alive

To help keep the children of Colorado Springs safe while walking to and from school, the Keep Kids Alive - Drive 25 program was adopted. This program was developed to slow down drivers in areas where young pedestrians are present. In the Falcon Division, there are over 200 neighborhoods

involved and more than 600 signs have been placed. The CSPD started this program in the Falcon Division but due to resource issues, the sign distribution was turned over to King Soopers, a valued community partner, that keeps a consistent inventory available.

Pikes Peak Security Association

Since January 1999, the CSPD has been in a partnership with local retailers to advance a group known as the Pikes Peak Security Association (RSA). This organization evolved from the need to help prevent and reduce crime perpetrated against merchants in the Colorado Springs community. This organization is spear headed by two officers from the Falcon Division, Officer Mike Anderson and Officer William Owens. With over 100 participants, representatives of the Pikes Peak RSA include local law enforcement agencies, various retail associations and retail security programs. This program has been decidedly successful, with interest being generated by other law enforcement agencies at both a statewide and national level.

Neighborhood Watch

Officer David Husted, the Crime Prevention Officer, has a very enhanced computer setup to track his Neighborhood Watch Groups, etc. Any officer can access this database and the information that is obtained is user friendly. Once accessed, an officer has information on all Falcon Division Block Captains, and the capability to search by name or ZIP code for any Block Captains. In this computer database Officer Husted works with the division's crime analyst to stay current on patterns and can notify the proper areas to watch their neighborhoods for distinct problems. Officer Husted has the capability to stay in contact with the Watch Captains by E-mail and has open lines of communication with all the Falcon Division Watch Captains. This is an invaluable resource and keeps the Falcon Division on the cutting edge.

Hells Angels - 2002 USA Run

Four officers (Sgt. Martin, Officer Freeman, Officer Toth, Officer Waskom) were sent to Gunnison, CO to assist the local law enforcement with the "Hells Angels" 2002 USA run. Approximately 500 patched members, along with several hundred "prospect" members, were in Gunnison, CO from July 23 through July 28. The event was completed with few reported incidents. According to the local law enforcement officials, the motorcycles from the Colorado State Patrol and the CSPD had the largest impact and the best public relations of all the law enforcement departments present.

Euroracers

The Division is trying different methods to combat the recent craze of street racers. A Directed Activity has been initiated and officers, along with members of the Tactical Enforcement Unit, have run surveillance and arrest teams along major thoroughfares to curb Euroracers. This directed activity is starting to make a difference. We now have actual communication with the Euroracer groups and are being allowed access to their computer web sites.

Police Accountability Service Standards

PASS (Police Accountability Service Standards), a project to partner more closely with our community and enlist their direction and support in the provision of Police services, started at the Falcon Division in 2001. The initial phase of the project has been highly successful. The two communities/neighborhoods partnered with were Falcon Estates and Sundance/Heritage Apartments. Falcon Estates was very receptive and their main issues were traffic and neighborhood environment issues. These were addressed and resources were developed to assist them. The Sundance/Heritage Apartments were

more complex in issues and solution. For the most part, the project has been embraced by people living in the apartment complex. There has been a significant decrease in Calls for Service at the apartment complex (20%). A separate phase of the PASS program is the Officer Activity computer log system. This system is being established for a more accurate data tracking system and to establish what demands officers have on their time. Once ready to be presented citywide, officers will train the rest of the department on use of the PASS log system. This system will take time to establish, however, once everyone is using it, things will be easier for everyone- from the line officer to the data entry personnel.

Police Training Officer Program

In October 2001, the Department was selected by the Police Executive Research Forum as a test site for a new Police training model. CSPD evaluated the "Reno" model and started to plan for implementation of a new training model to field train recruit officers. After looking at the Problem based adult learning model it was decided that it would be piloted and evaluated on Shift II at each of the Patrol Divisions. After receiving 40 hours of instruction from members of the Reno Police Department, Shift II Supervisors took on the task of replacing a training model that had been in place for more than 30 years. Sgt. Charles Rabideau took on the task of putting together Falcon's first PTO team; with a group of enthusiastic trainers and support from the rest of the shift the program was implemented. Based on the success of the pilot group the program was adopted as the Department's training system. In May, the Department conducted its first PTO school and news of our success brought officers from several other police departments to attend the training. The program was expanded to include Shift I officers and in November of 2002 it will be expanded to Shift III for the December graduation of the next recruit class. We have made a few modifications, but the results are a well-trained, well-prepared force of young recruits hitting the streets in 2002.

Domestic Violence Enhanced Response Team (DVERT)

Created in 1996 to respond to the high number of domestic violence incidents.



Today, DVERT is a collaboration of over 36 community agencies that falls under the oversight of the Colorado Springs Police Department. As a collaboration, DVERT works in unison with its partner agencies to identify cases of domestic violence that are, or could become, extremely lethal.

The goal of DVERT is to provide a seamless systematic community response to domestic violence through a multi-disciplinary collaboration focusing on pro-arrest policies and procedures, enhanced investigation and prosecution, and implementation of innovative forms of outreach, advocacy

and services to victims, particularly in rural areas of the community. DVERT utilizes a community-based inter-agency response system that coordinates effective problem solving in high-risk-for-lethality domestic violence cases.

DVERT was designated a National Demonstration site by the Violence Against Women Office and National Domestic Violence Training Test site by the Office of Community Oriented Policing Services. DVERT has completed site visits with more than 25 communities nationwide and three countries since 1996.

Gold Hill Division

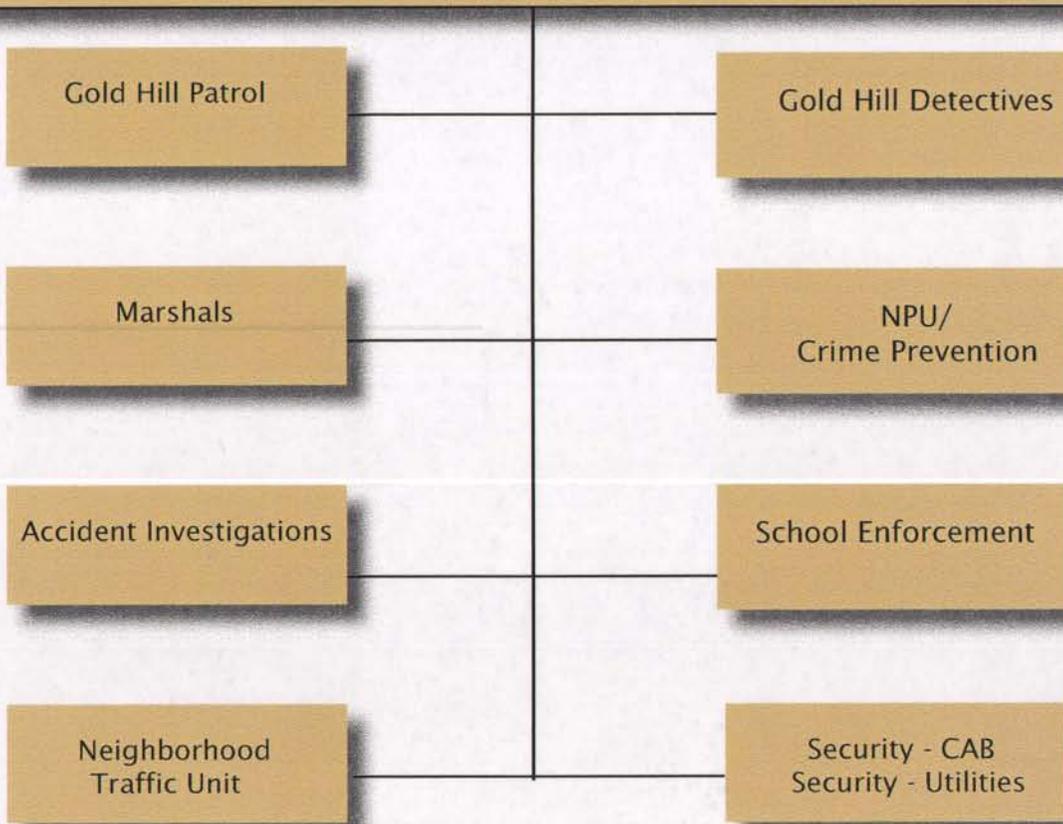
Commander Harry W. Killa, II

Born and raised in Sharon, Pennsylvania. Graduated from Sharon High School in 1964 and immediately enlisted in the U.S. Air Force serving 4 years as a Security Policeman. The last 2 years of duty with the Air Force was served in a special assignment at the United States Air Force Academy.



In May of 1968, Commander Killa completed his enlistment in the U.S.A.F. and tested for and was accepted for employment with the Colorado Springs Police Department in June 1968.

For the past 34 years, he has served in all major divisions of the CSPD, which include the Patrol Bureau, Investigative Division, Internal Affairs, Community Services, and the Operations Support Bureau.



Acacia Park Police Service Center

For years, with some estimates going as high as 40 years, Acacia Park has been known as an open drug market and place for unsupervised youths to hang out. Citizen complaints about the drug trade, youth population, and homeless population brought a variety of police responses. These responses usually had a short-term effect on those activities.

A few years ago, members of the Gold Hill Division Neighborhood Policing Unit applied Community Policing theory and Crime Prevention through Environmental Design (CPTED) concepts to address the issues throughout the Downtown area. This led to the development of the concept of a Police Service Center in Acacia Park. The concept was presented to Park and Rec. during a meeting the officers had in regards to the development of the Uncle Wilber fountain. The concept involved the redesign of the old shuffleboard building to



include a police service center. The center was dedicated on Friday, August 9, 2002. Starting on Monday, August 12, members of the Gold Hill Division Neighborhood Policing Unit have staffed the center. Currently, light-duty officers are assigned to the center and NPU officers utilizing police mountain bikes support them.

The center was originally open and operational Monday through Friday from 8:00 a.m. until 5:00 p.m. Starting September 2, the center has been manned from 8:00 a.m. to 6:00 p.m., Monday through Saturday.

NPU officers, utilizing police mountain bikes use the center as a base for operations throughout the downtown area and the Monument Valley trail system. These



officers routinely address transient/homeless and unsupervised youth issues throughout the area.

The overall complexion of Acacia Park has changed dramatically with the opening of the Acacia Park Police Service Center. It is becoming a park where families can once again go, without the overwhelming fear of crime. There has been a displacement of the "old crowd." Unsupervised youths and the transient/homeless population no longer overrun the park. Of those who remain, we have observed a more compliant attitude towards the rules and social acceptability.

Marshall's Warrant Service

In 2002 the City Marshal's Unit set its sights on a 10% increase of municipal warrant service. This would have brought about 1800 warrant services for the year. Instead the unit tallied up 2179 services with approximately \$28,000 in revenue to the city.



Aggressive Panhandling Ordinance

On going problems have been occurring in the Downtown area of Colorado Springs when citizens are approached by a vagrant, substance abuse affected population soliciting money. The problem has escalated to the point that people felt that they were being very threatened by aggressive panhandlers.



Gold Hill Division officers, working with the Downtown Partnership, the Downtown Safe Committee, and the City Attorney's



Office researched and constructed an acceptable ordinance.

This ordinance prohibits the most alarming behavior not panhandling itself. Officers have been cautioned that non-threatening panhandling is still legal, but

certain behaviors like following pedestrians, multiple requests and soliciting after dark are violations.

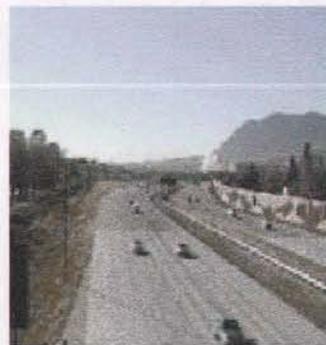
When the proposed ordinance was presented to council a concern was the protection of the individual rights of all concerned. After answering these concerns, the council passed this important measure overwhelmingly. Coupled with new restrictions on open alcohol containers and obstruction of doorways and passages it is hoped that this problem will be under control soon. This new ordinance will begin with warnings and Field Interview Reports tracking that activity. Repeat violators will be charged in the initial period.

Interstate-25 Response Plan

In the nearly 40 years since it's construction, Interstate 25 has not significantly increased it's capacity despite the city's exceptional growth. The Interstate is an integral part of the transportation scheme of the city and any blockage or slow-down can have lasting effects on expedient and safe traffic use.

Along with significant new construction and design improvements to the road itself, an "Interstate-25 response plan" has been devised and implemented to actively keep this roadway flowing at maximum capacity. The plan allows for emergent response to any reported blockage. Officers are now allowed to cope with blockages clearing the roadway by a variety of means.

The "Traffic Operations Center" of the City Traffic Engineering Department which monitors the activity on the Interstate has joined with police field units to be



able to notify of blockages, direct officers to probable trouble spots and assist to diversion of traffic. This is done through the use of their surveillance system of the entire length of the interstate in the city. In the near future, a contract wrecker will be assigned during peak use times to assure rapid response to problems.

Notable Investigations

- In March of 2002, Gold Hill Investigations acquired a case involving multiple criminal impersonations and fraud of more than \$200,000. The execution of search warrants obtained evidence crucial to the conviction of several individuals some of whom are pending in the courts.
- Multiple burglaries were reported in the southwest section of the city over the past year and a half. These were characterized as "Cat Burglaries" where the homeowner/occupant were home at the time of the intrusion by the suspect. Through a coincidental occurrence, a victim recognized a rare article that was taken from his home. The victim was able to provide the department with some additional identifying information of the party he saw and the case was cleared with the arrest of the suspect.

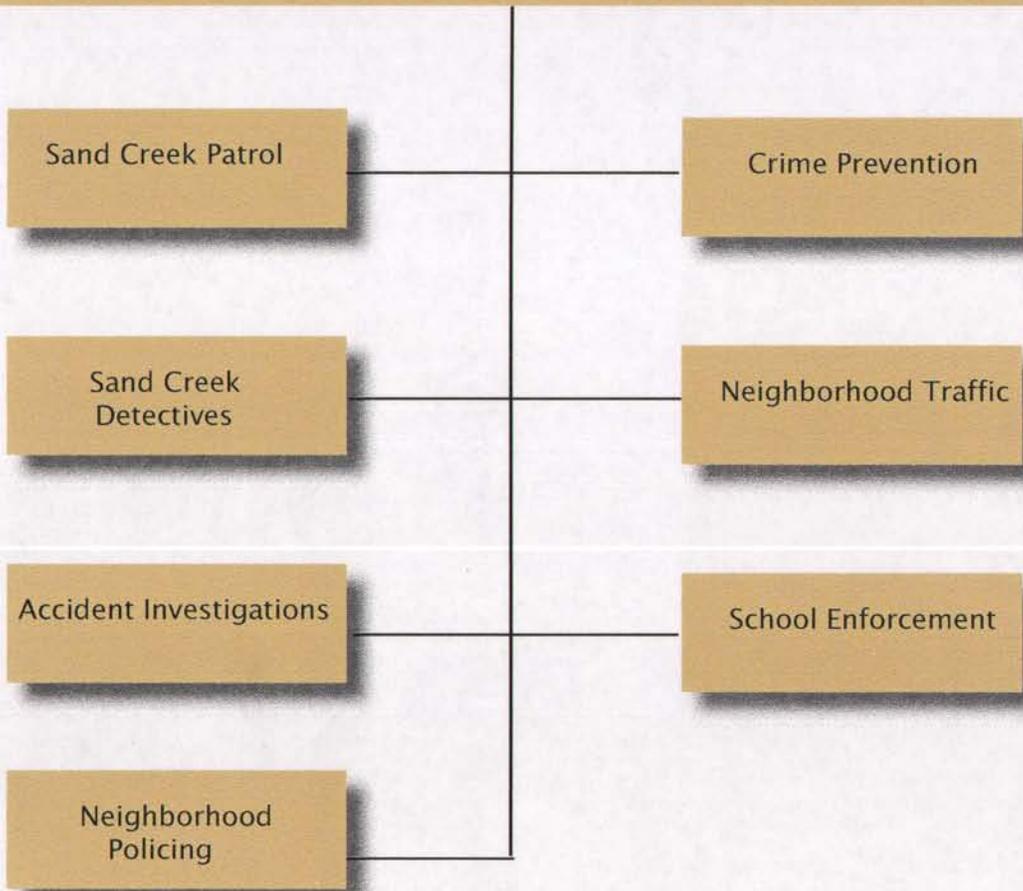
Detective Quentin Turner investigated this pattern and found that the department was losing valuable information that was being gathered by the Broadmoor Improvement Society Security force. This has led to improved communication and a far more viable partnership between the department this active force. At least \$20,000 dollars is believed to have been taken by this suspect, but the final disposition of this case is pending.

- A far less subtle burglar who basically kicked dozens of doors in the southwest section was apprehended when he got greedy and cashed a check from one of his victims. Officer Mel Ryan took it upon himself to circulate a surveillance photo of the suspect, which snowballed into multiple leads. The suspect was arrested and awaits disposition by the court.
- On December 16th, Officers Chris Cherry and Jimene Law were tasked to complete a "Knock and Talk" regarding possible drug use or sales on the city's west side. In the course of the contact, 195 grams of Cocaine valued at \$19,500 dollars were seized along with over \$1900 dollars. 3 arrests were made with these cases pending and referrals to federal authorities have been made.

SAND CREEK DIVISION

Commander Ron Gibson

Named as the Division Commander of the Sand Creek Division of the Colorado Springs Police Department. He has been with the department since September of 1979 with assignments as a Patrol Officer in Patrol, Tactical Enforcement Unit and the Training Academy. As a Sergeant, he has been assigned to Tactical Enforcement Unit, Training Academy and Metro Vice, Narcotics and Intelligence. He has served as a Lieutenant in the Patrol Bureau, Metro Vice, Narcotics and Intelligence and Internal Affairs. Commander Gibson holds a Bachelor of Science Degree in Sociology from the University of Southern Colorado and a Masters Degree in Criminal Justice from the University of Colorado at Colorado Springs.



Law Enforcement Training Corps

The LETC program started in January 2001 at Sierra High School and has continued to grow. This program allows the City of Colorado Springs to hire the LETC members as temporary employees. So far the program has hired 14 students from Harrison School District 2.

In the summer of 2002, the LETC program held five law enforcement related classes in the following subjects: drills and marching, problem solving for the southeast YMCA, K-9, gun safety and FATS machine, and teenage driving.

During the summer, the LETC enhanced the Senior Beat program by offering yard service to those Senior Citizens who were unable to maintain their yards. The LETC members made 37 Senior Beat contacts and it was a positive experience for all parties involved.



The Law Enforcement Training Corps program was developed to teach high school students about law enforcement and life

In addition, the LETC members Posted the Colors at the following events: Seniors Against Fraud and Exploitation (S.A.F.E.) Conference and the Senior Health and Fitness Fair which was held at Memorial Park.

The LETC members helped the Platte Avenue Business and Neighborhood Association (PAB&NA) during their clean-up days.

They went up to the Air Force Academy and helped at the Rocky Mountain Sports Festival and also helped the Police Protective Association (PPA) at Springs Spree, which is held in Downtown Colorado Springs. They worked at the Police Athletic League (PAL) baseball banquet by serving food to all the participants and their families.

They fingerprinted kids at the Joyrides Family Fun Center during one of their community events.

Officer Johnson taught them defensive tactics at the Training Academy, Officer Gifford taught them Aikido at Harrison High School and Tony White (a teacher at Sierra High School) taught Ta Kwan Do.

Finally, the LETC spent 3 days at Sierra High School helping to prepare the school for the up coming school year.



Platte Avenue POP Project

From March 28 through August 28, the Sand Creek Neighborhood Policing Unit periodically worked a major POP Project in the 1800 to 2700 E. Platte Ave Corridor. The effort was a joint project with the Divisions Property Detectives.

Two major crime problems were reduced due to their efforts. The first was the investigation of a Motor Vehicle Theft Operation; the second was the investigation of a large burglary ring.

Additionally, NPU Officers worked on two separate cases with VNI involving the locating

and arresting of suspects running methamphetamine labs in the area.

The NPU Officers also worked closely with the Platte Ave Business and Neighborhood Association (PABNA) in following up on quality of life issues in the neighborhood. Officers participated in the neighborhood meetings and assisted in the clean up efforts sponsored by PABNA.

In a post telephone survey of businesses on Platte Avenue, 75% rated the quality of police service as high, and 61% of the businesses stated that the police presence was very helpful.



Members of the Platte Ave Business and Neighborhood Association, along with NPU Officers, are cleaning up Platte Ave.

Child Passenger Safety

The Sand Creek Division took the lead in developing the Child Passenger Safety (CPS) Program for the department. The traffic section saw a need in the community for people to be certified as CPS Technicians. Eight officers completed the 32-hour certification course. Their skills are used to check citizens' car seats to ensure they are installed in the vehicle correctly and the child is in the seat correctly.



Additionally, using funds from grants and the revenue from the violator CPS class, 110 car seats/booster seats were given to people who cannot afford to buy one. Officers have also given 75 community presentations since September 2001, on child passenger safety and set up information tables at community events.

AARP 55-Alive Program

The Sand Creek Division hosts the AARP 55-Alive class monthly. The class is a two-day refresher class for mature drivers. The class dates are advertised in the newspaper and the division secretary keeps track of those who register. Instructors from AARP conduct the class in the Community room. An Officer from the traffic section visits the class on both days to answer any questions that arise. The classes are held once a month and average 30 participants per session.



This partnership creates safer drivers for the Colorado Springs Community.



Intersectin Safety Officers (ISO's)

In mid-April the additional ISO's, authorized by City Council in 2001, came on-line and began enforcement activities. Four additional ISO's

were added to the Sand Creek unit bringing the total number there to eight. The goal is to reduce the number of traffic accidents, at the top accident locations, through enforcement and with an emphasis on red light violations. To date, the number of accidents at all top 25 accident locations within the Division have been reduced. Through mid September, the Sand Creek ISO's had written over 5,000 traffic violations with about one third of those being red light violations.

SMART Trailer

The Speed Monitoring Awareness Radar Trailer is designed to be a portable, self-contained, speed-monitoring device. The trailer monitors

and displays the speed of each passing vehicle. The trailer is capable of generating reports on traffic volume, average speed, highest speed or the speeds of every vehicle that passes by. Two civilian volunteers, Dan Mersman and Scott Englert accomplish the deployment of the trailer. Our response to neighborhood traffic complaints often includes deployment of the SMART trailer. Our goal is to keep the SMART trailer deployed continuously unless it is in for maintenance or repairs.



Crime Free Multi-Housing Program

The Colorado Springs Crime Free Multi-Housing Program has been growing in Colorado Springs. One requirement is a CPTED (Crime Prevention Through Environmental Design) assessment of the property.

In 2002 we had four new properties fully certified through all three phases. They are Castle West, Liberty Heights Retirement Community, Sand Creek and Green Valley Apartments.

The community socials were also very successful in bringing out the residents. Castle West Apartments had a Mexican Fiesta Night where Mexican food was catered. The Sand Creek and Green Valley Apartment held an outside barbecue and a carnival game was installed to entertain the children.

Currently the Division is in the forefront with this program and our partnership with the Apartment Association of Colorado Springs. A professionally designed pamphlet was produced to advertise this program.



The Neighborhood Policing Unit is now including the "Apartment Managers Hotline" and the "Knock And Talk" as additional proactive programs for apartment communities with the Crime Free Multi-Housing Training program.

**Neighborhoods:
America's Network
Against Gun Violence**

The department was invited to form a partnership with the United States Attorney's Office as part of Project Safe Neighborhoods: America's Network Against Gun Violence. Specifically, the department was given the opportunity to apply for a grant to fund either an ongoing or a new gun violence reduction initiative. The department (in conjunction with the Bureau of Alcohol, Tobacco and Firearms) submitted a joint proposal to United States Attorney, John Suthers. The department was subsequently awarded \$50,000.

School District 11 also received funding as part of this same Federal initiative. District 11 designated a sizeable portion of its funding to pay overtime for officers

Victim Contact Program

The Victim Contact Program is a vital part of the Colorado Springs Police Department since it provides not only help to the victim, but acts as a great tool for good public relations within the community.

The elderly are most vulnerable and an inquiring call allays their fears. There are occasions when the victim is irate over his/her particular case and expects it to be solved immediately.

assigned to work school-based deployments designed to reduce gun violence incidents on campus.

In June 2002, the Department began deploying rapid response patrol units in identified high crime areas. During the first two months of operation, the patrols deployed on approximately twenty occasions. The patrols accounted for more than a dozen felony arrests, over 115 misdemeanor arrests, and the seizure of 15 guns. In September 2002, Gun Interdiction Officers, along with School Resource Officers, began deployments at a variety of school related events. Like the rapid response patrols, the focus of these deployments is the prevention of and the response to gun-related crimes. Both the rapid response patrols and the school-based deployments are scheduled to continue into 2003.

It demands tact to calm the victim and assure him/her everything is being done to solve his/her case. Often it becomes necessary to explain that not every case can be successfully closed.

Another aspect of Sand Creek's Victim Contact Program is the Auto Theft Program. The volunteer reads all auto theft cases to become familiar with the case. The victim is then contacted to see if the vehicle has been

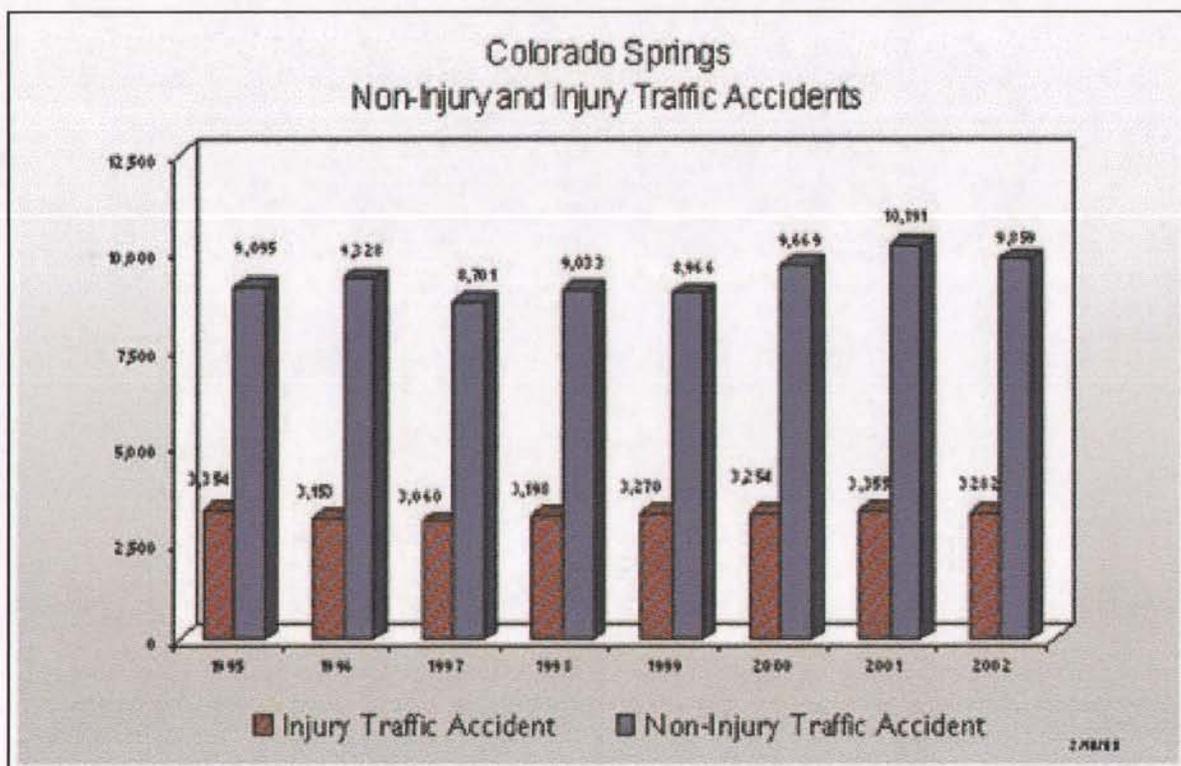
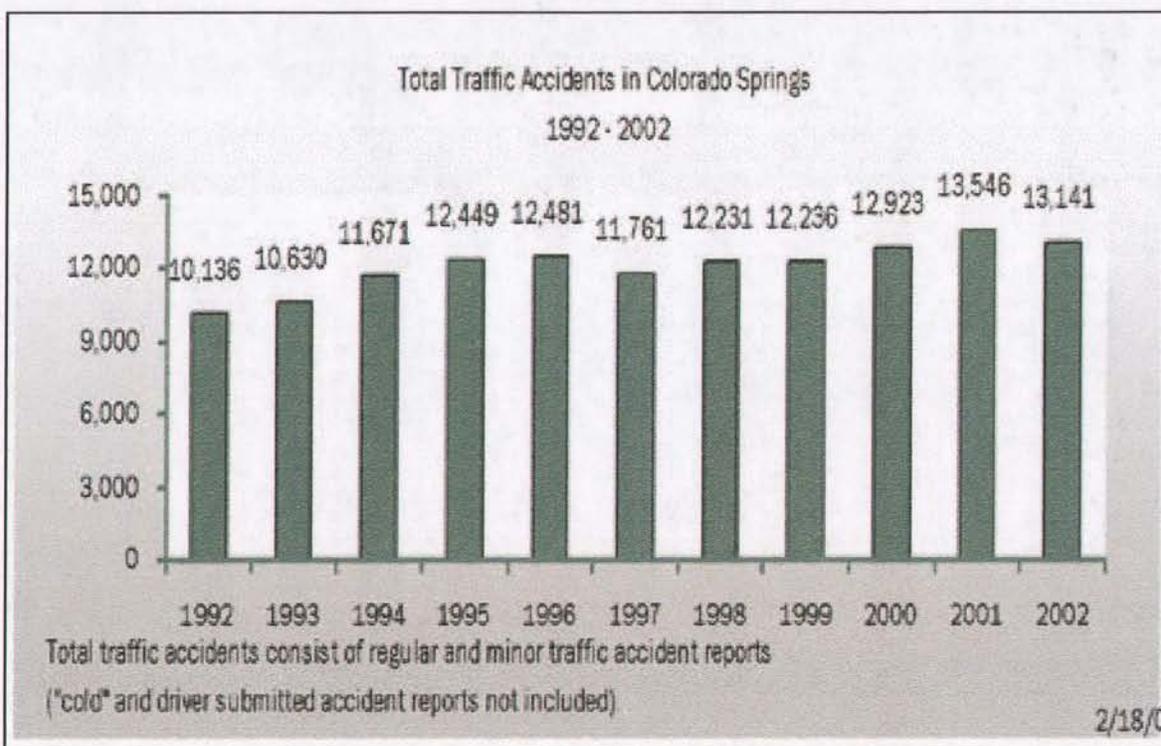
Five specific funded initiatives:

-  equip and deploy rapid response patrols in identified high crime areas,
-  coordinate gun violence prevention tactics between School Resource Officers and Gun Interdiction Officers,
-  train additional patrol officers in gun interdiction techniques,
-  pay for both operational and court overtime for officers engaged in gun-related investigations.
-  share gun interdiction strategies with other Southern Colorado law enforcement agencies.

recovered, offered crime prevention tips, and referred to other internal units or outside agencies where additional assistance can be obtained.

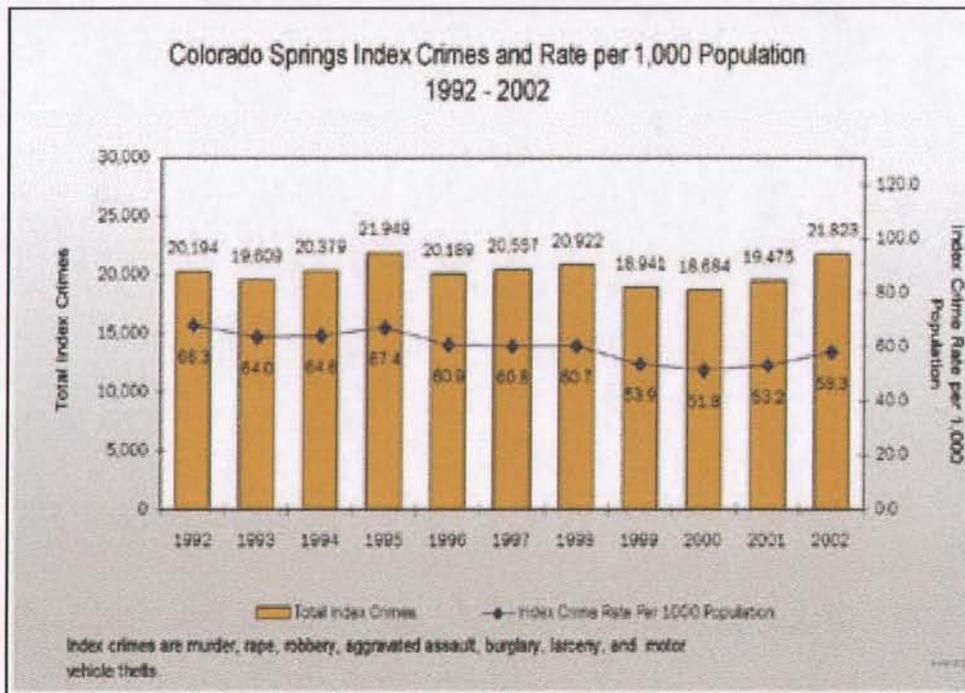
During the period of January through September 2002, 1225 victims have been contacted and volunteers have given 460 hours of time.

TRAFFIC ACCIDENTS

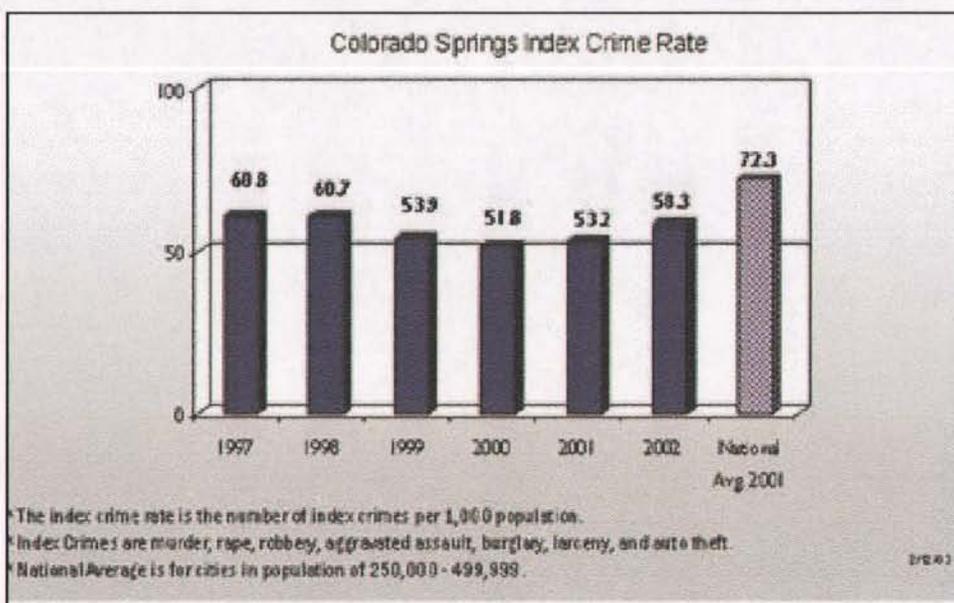


INDEX CRIMES

Murder, Rape, Robbery, Aggravated Assault, Burglary, Larceny, Motor Vehicle Theft

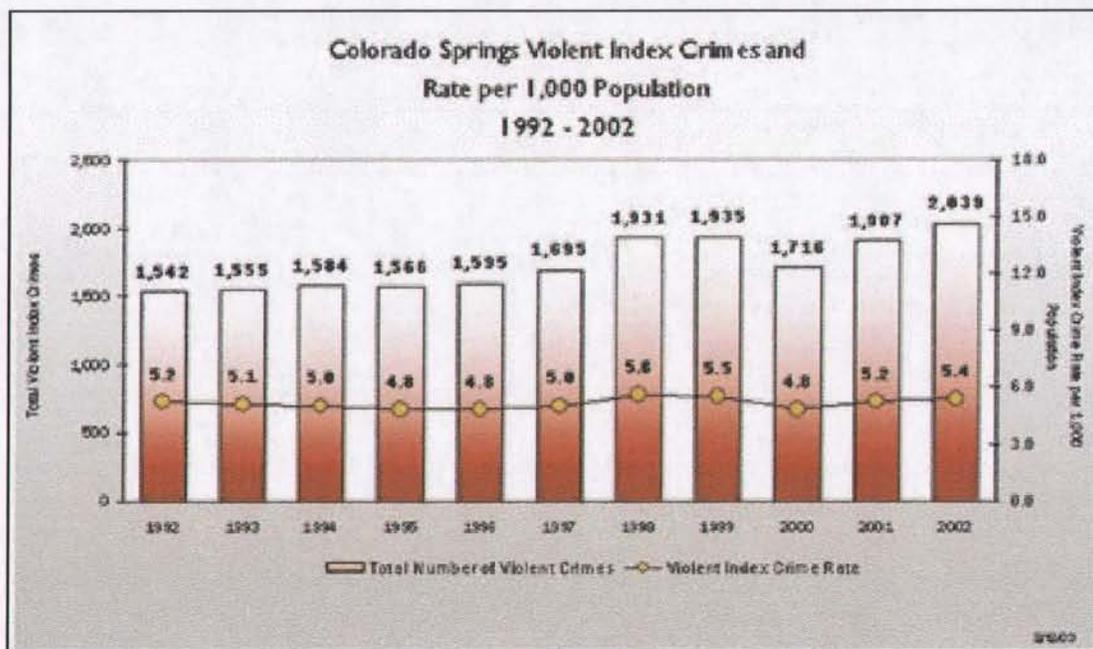


INDEX CRIME RATES

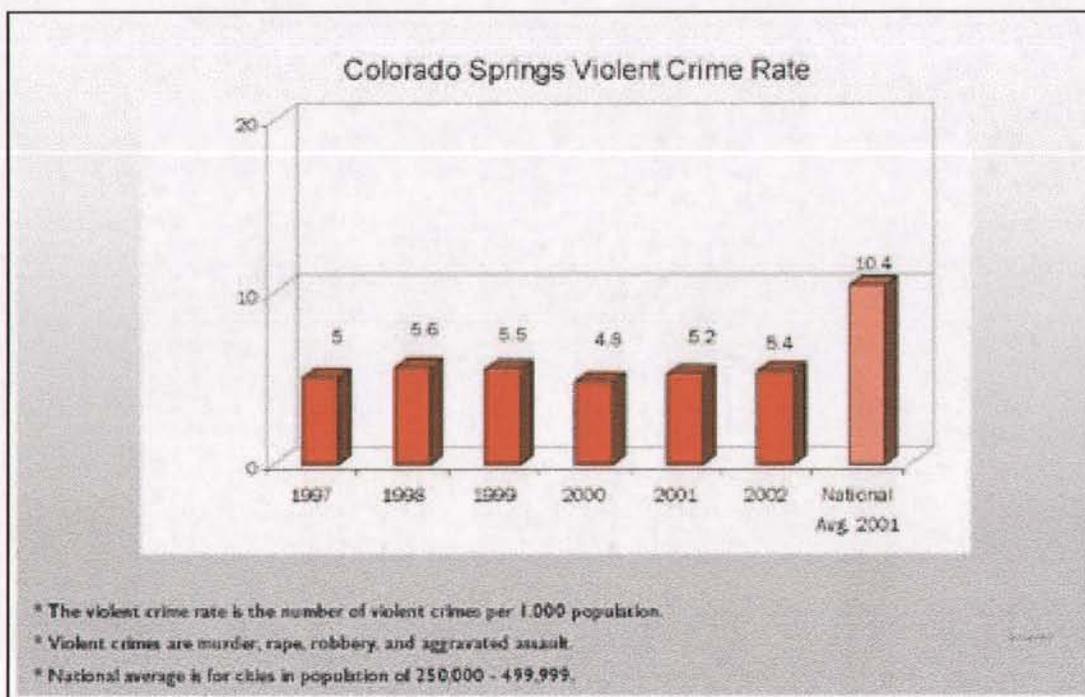


VIOLENT CRIME

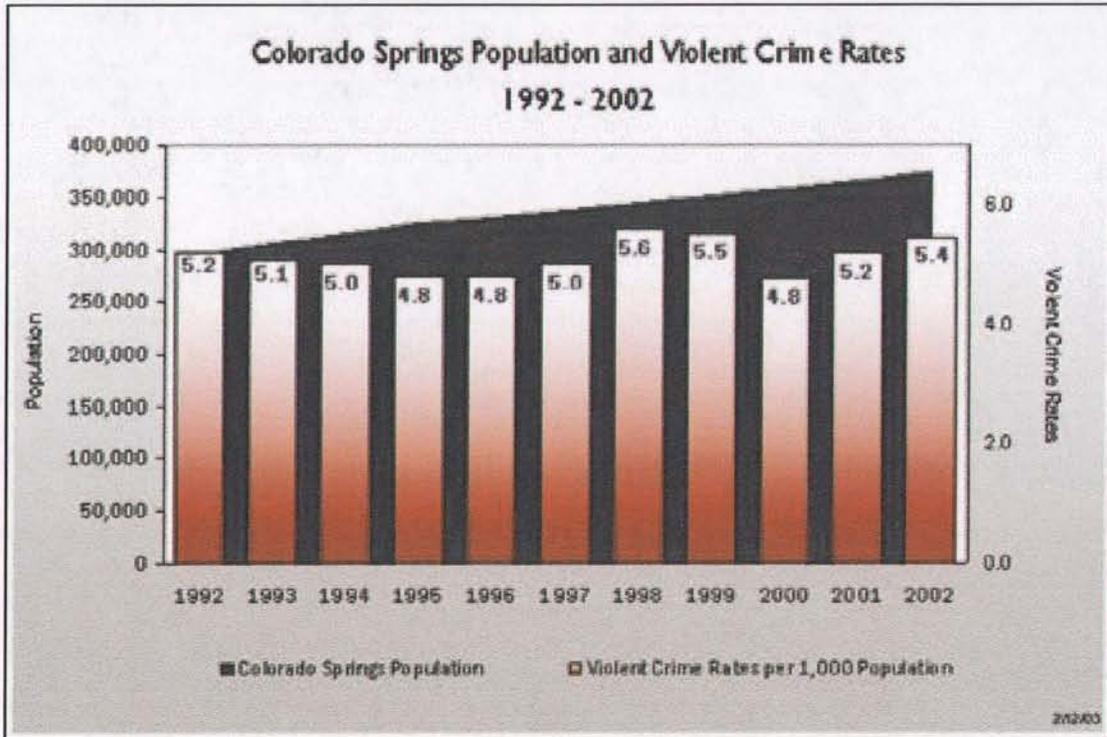
Murder, Rape, Robbery, Aggravated Assault



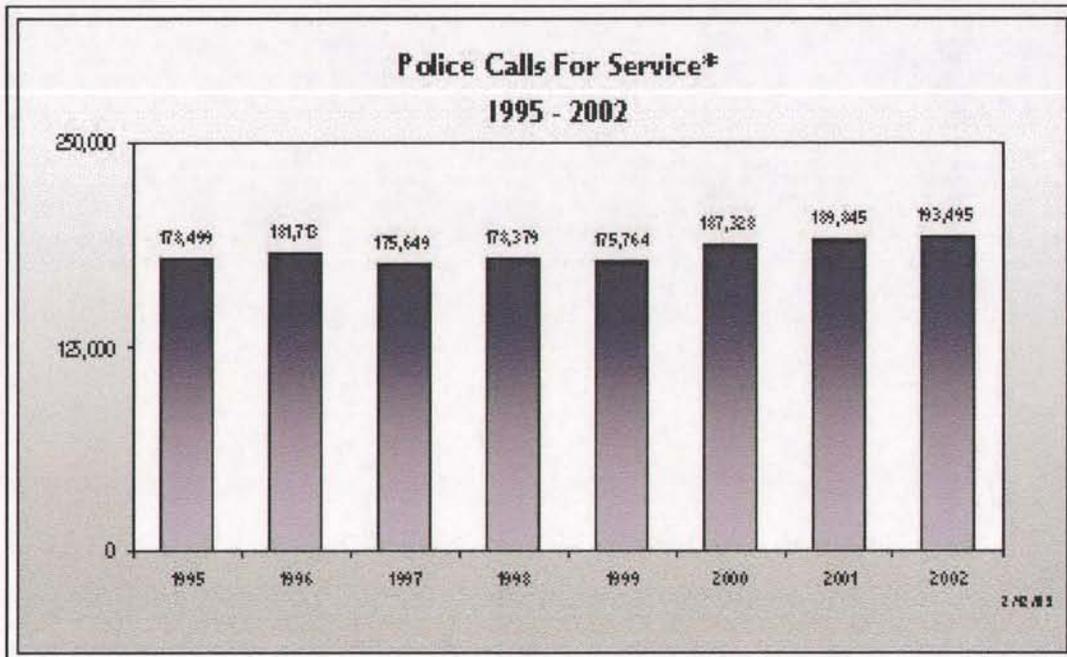
VIOLENT CRIME RATE



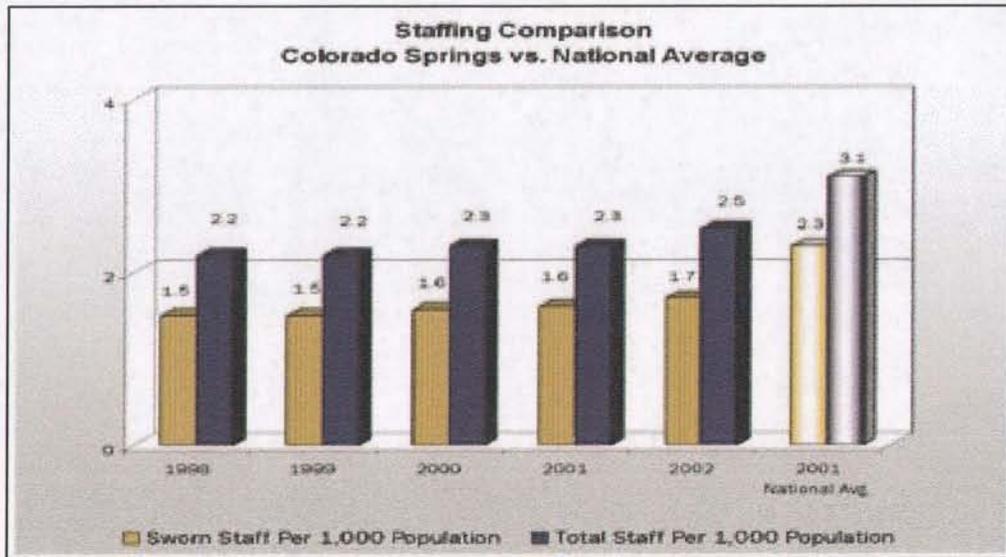
POPULATION AND VIOLENT CRIME



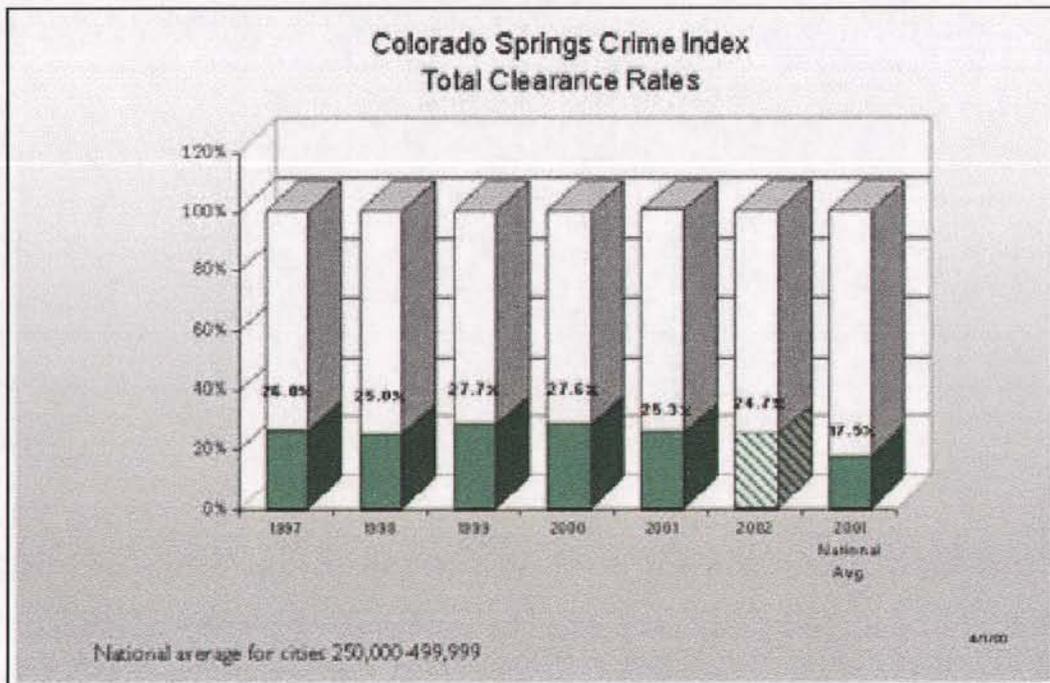
CALLS FOR SERVICE



STAFFING COMPARISON



CLEARANCE RATES





*"Safeguarding our community
as our family."*



CITY OF COLORADO SPRINGS